

FARE STRUCTURE & SERVICE CHANGE POLICY
MARSHALLTOWN MUNICIPAL TRANSIT
Last Updated: August 14, 2023

In the event Marshalltown Municipal Transit desires to raise a fare or carry out a major reduction of transit service, Marshalltown City Council shall hold a public hearing to provide an opportunity for public comment.

A major reduction of transit service shall include specifics like permanently eliminating a specific fixed route run; changing the normal hours of service; and permanently eliminating a day of service or adding a holiday in which MMT will not be operating.

The public hearing is advertised in the local newspaper, allowing at least four days, but not more than twenty days, of notice. A notice of such, including details of the upcoming public hearing, shall also be posted on the city's website through the agenda for council meeting in which the public hearing will be held, in each city bus, and in the transit drivers' office.

The City Council will meet to discuss the potential changes. During the public hearing, an opportunity will be provided to members of the public to address the council and provide comments. The Transit Administrator and City Clerk will make known to the council all written contacts concerning the proposed change. This would include letters, faxes, and emails. The City Council will then pass or vote down a resolution for the proposed fare increase or major reduction of transit service.

The City of Marshalltown will make accommodations to those with speech or hearing impairments at these meetings, as long as there is advance notice.

A copy of the publication, an affidavit of publication and minutes of the hearing are to be sent to I.D.O.T. within five working days after the meeting. A second copy of these documents is to be kept by Marshalltown Municipal Transit.