



City of Marshalltown, IA

MARSHALLTOWN
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Traffic Safety Enforcement Program

About The Program

Community leaders in the City of Marshalltown have determined that automated photo enforcement will be a deterrent for unsafe driving within our City. In numerous cities and towns throughout Iowa and the US, photo enforcement cameras have succeeded in changing driver behavior. The goals of this program are simple: a reduction in vehicular accidents, speeding vehicles and a complement to our existing police force.

Police officers can't enforce traffic laws everywhere, all the time. These cameras will allow us to extend our traffic enforcement efforts, keeping intersections and roadways safer. Importantly, the program will require zero up-front costs, with all funding subsidized by violators.

Agencies such as the Insurance Institute for Highway Safety, the Federal Highway Administration, the Governor's Highway Safety Association, the National Highway Traffic Safety Administration and the National Transportation Safety Board have all concluded that automated photo traffic enforcement is a proven benefit to communities concerned about the safety of drivers and pedestrians. We encourage you to respect the rules of the road – and help keep yourself and your neighbors safe and sound.

How does the program work?

The automated photo enforcement system captures evidence of vehicles traveling an excess speed over the posted speed limit within designated areas.

The camera system captures two photographic images of the rear of the vehicle as well as a video of the offending vehicle.

How is a violation verified?

Alleged violations are reviewed by the Marshalltown Police Department police officers to determine the validity of the violation. If the police officer determines that a violation has occurred, a notice of violation (otherwise known as a citation) will be issued and mailed to the registered owner of the vehicle.

How is the owner notified?

Such Notices of Violation will be mailed within 30 business days of the violation date. The notice will include information on how a motorist can pay or contest liability of the citation, as well as how to view images of the violation by utilizing the online portal - www.viewcitation.com.

The citation number and PIN number are required to access the online portal. This information can be found on the violation notice received in the mail.

Explain the fines, payment & hearings.

Fine details:

For Speed Violations

Speed over	Fine Amount Owed	If in Construction
11-20 MPH	\$100.00	\$200.00
21-25 MPH	\$150.00	\$300.00
26-30 MPH	\$250.00	\$500.00
Over 30 MPH	\$400.00	\$750.00

Motorists will have 30 days from the date of the notice of violation to pay the civil penalty or request a hearing date.



Failure to pay the civil penalty or to contest the liability of the violation by the due date issued may result in collection efforts.

Payment details:

Pay the notice by calling **1-844-397-3111** Monday through Thursday 8am-8pm & Friday 8am-6pm EST or online at www.viewcitation.com. VISA, MASTERCARD and DISCOVER cards are accepted. A credit card convenience fee of 3.5% + 50 cents will be added to the amount due.

You can also pay mailing a check or money order, made payable to "The City of Marshalltown," to:

**Citations Processing Center - Marshalltown, IA
PO BOX 7200
Beverly, MA 01915**

Hearings are as follows:

You may appeal within thirty (30) days from the date on the Notice of Violation. A citizen may choose to contest their citation by-mail.

To submit a by-mail request to contest the citation, download and fill out the non-appearance form, at www.viewcitation.com. Mail the completed form, with any additional documentation, photos and/or evidence at least 10 days prior to the due date listed on the front of your First Notice of Violation.

Mail to:

**Citations Processing Center - Marshalltown, IA
PO Box 7200
Beverly, MA 01915**

Once scheduled, a date and time will be provided for the scheduled hearing through a Contest Acknowledgment

Letter.

Alternatively, citizens can call the Citations Processing Center at **1-844-397-3111** Monday through Thursday 8am-8pm & Friday 8am-6pm EST, for assistance/questions on contesting a citation. Please have your **Citation number** and **PIN number** available.

In the event the hearing is ruled "Liable," you may choose to appeal the decision by requesting a trial by Court. Keep in mind that a civil infraction will have additional court costs and fees. The losing party will be responsible for these costs and fees. Failure to appear for the hearing may result in a finding of liability for the municipal infraction.

The citation's issued are considered civil citations, holding the registered owner or lessee responsible for the violation.

NO points can be assessed for the citations and they will not increase the insurance rates of those held responsible.