

Marshalltown Municipal Transit Rider Policy

Marshalltown Municipal Transit buses meet every half hour (on the hour and half hour) at a central transfer location the Fisher Community Center. MMT is open to the public.

Tips for Riders:

- * Arrive at the bus stop about 5 minutes before the scheduled time.
- * When you see the bus coming, signal to the driver to let them know you want the bus to stop.
- * Make sure you wait where the driver can see you as the bus approaches.
- * Stay back from the curb a few feet for your safety, some of the doors on the buses open outward.
- * The driver does not carry change so please have the exact amount, a pass, punch card, or a ticket ready to put into the fare box.
- * Wait for any riders to get off the bus before you get on.
- * For courtesy the first few seats are reserved for the elderly and the disabled.
- * Stay behind the line on the floor of the bus so the driver's vision is not blocked.
- * Keep your feet on the floor not on the seats.
- * If you have young children please keep them seated with you at all times – fold strollers before boarding and do not block aisle with personal items.
- * If your trip requires a transfer please inform the driver.
- * If the bus is crowded please move to the back of the bus.
- * Remember to use the "Request to Stop" light to signal for the bus to stop at the next available block.
- * Please be courteous and respectful of other riders and obey the driver.

THE FOLLOWING ACTIVITIES ARE NOT ALLOWED ON THE BUS:

1. Smoking
2. Spitting
3. Radio playing so that others can hear it
4. Obscene or offensive language or behavior
5. Harassing behavior or rowdiness
6. Violence – determined by the driver
7. Disorderly or disruptive behavior
8. Actions deemed to be unsafe by the driver
9. Illegal conduct
10. Eating

THE FOLLOWING ITEMS ARE NOT ALLOWED ON THE BUS:

1. Gasoline or any flammable liquids
2. Firearms, air guns or weapons
3. Open or exposed knives
4. Open beverages (alcoholic or non-alcoholic)
5. Toxic or illegal materials