



2012 ANNUAL REPORT



Michael W. Tupper
Chief of Police



Table of Contents



MPD Statements	Page 3
Chief's Message	Page 4-6
Personnel	Page 7-11
Significant Events	Page 12-13
Statistics	Page 14
Administrative Services	Page 15-20
Special Services	Page 21-23
Statistics	Page 24
Operations	Page 25-41

MPD Statements

VISION STATEMENT

- A culturally diversified department of sufficient strength to be responsive to the needs of the community incorporating community policing concepts and functioning in a proactive rather than a reactive manner.
- A department whose employees are happy with their jobs working in a community that is safe and secure due to a positive police influence.
- A department with adequate equipment to perform their duties.
- A department committed to crime prevention.
- A department whose employees treat everyone with dignity and respect.
- A department not only professionally trained but a model for professionalism.

MISSION STATEMENT

The Marshalltown Police Department in partnership with the community will work to enhance public safety to reduce the fear and incident of crime and to serve the citizens of Marshalltown with respect and dignity and to do so with honor and integrity.

Chief's Message

Dear Citizens of Marshalltown,

We are pleased to present the 2012 Annual Report, which details the activities of the Marshalltown Police Department. I hope this report thoroughly explains the efforts the police department makes to deliver quality and professional police services in Marshalltown.

The Marshalltown Police Department serves a community of approximately 27,500 residents. The department consists of forty-three sworn police officers, eighteen civilian employees, and is supported in its duties by a group of citizen volunteers and a reserve police unit. The Marshalltown Police Department is responsible for the preservation of human life, public peace, protection of the rights of persons and property, prevention of crime, and the enforcement of all federal, state and local laws within the boundaries of the City of Marshalltown. The department also operates an emergency communications center for all public safety services in Marshall County.

In 2012, the Marshalltown Police Department responded to over 13,000 calls for service and filed over 4,300 police reports. The Marshall County E911 Center answered over 20,000 911 calls in 2012.

I am happy to report that violent crime in Marshalltown continues to be a rare occurrence. However, we continue to be concerned about the number of investigations and calls for service that pertain to narcotic offenses, family violence, child abuse, and sexual assault crimes. The police department partners with other community stakeholders in an effort to address the problems of addiction and family violence. We take these issues very seriously and will continue to work with the community to combat these problems.

In 2012, the Marshalltown Police Department made 109 arrests for operating while intoxicated offenses. In 2012, the police department had an officer certified as a Drug Recognition Expert. This officer has specialized training that will assist in the detection of drivers who are impaired by drugs. This training will be important as we continue to combat drunk and drugged driving. Impaired driving is a significant public safety problem and we will continue to concentrate on enforcement programs as it relates to alcohol and drug offenses.

Chief's Message

Domestic assault crimes (126 total reports) and sexual abuse crimes (33 total reports) continue to be areas of concern. We continue to work with our community partners and the citizens we serve to combat these crimes.

In 2012, the Marshalltown Police Department investigated 248 burglary crimes compared to 286 similar reports in 2011. Burglary crimes decreased for the second year in a row.

The Marshalltown Police Department will promote a proactive traffic enforcement program with the goal of achieving voluntary compliance with traffic laws. Traffic enforcement programs are important public safety initiatives and also assist police departments with crime prevention. The men and women of the Marshalltown Police Department take traffic safety issues seriously and are dedicated to saving lives through the enforcement of occupant restraint laws, speed ordinances, and impaired driving statutes. In 2013, the police department will offer services related to child safety seat and child occupant protection issues. We now have trained personnel who are certified to install and inspect child safety seats. This is a FREE service we can offer to parents to assist them in making sure their children are appropriately protected in the family vehicle.

In 2013, the Department will continue to be involved with quality of life issues impacting our neighborhoods and the community as a whole. We are working on a plan to become more involved with code enforcement and nuisance abatement issues. We will also be continuing and building upon our efforts to work with property owners and landlords in the community to help ensure the community members have safe housing options.

The men and women who work for the Marshalltown Police Department continue to embrace the philosophy and goals of the City Council. We deliver service to our community with pride and professionalism, recognizing we are always ambassadors of the City. Despite budget challenges, ever changing technology needs, and significant changes within the Department this past year, we clearly understand our objective to serve the residents and guests of our community in a superior manner. Average is not acceptable in our Department and we recognize this high standard of professionalism is an expectation of our customers.

Chief's Message

We are privileged to deliver law enforcement services for the City of Marshalltown. I am very proud of the Marshalltown Police Department and the great group of employees serving our community. I have asked our staff members to serve the community with *Passion & Compassion*. We will continue to open up and maintain lines of communication with all community members and we will work with the community to address and solve problems. Marshalltown is an outstanding community and the employees of the Marshalltown Police Department will partner with the community throughout the coming year to make Marshalltown the best that it can be.

Best regards,



Michael W. Tupper
Chief of Police



Personnel



ADMINISTRATION

Michael W. Tupper, Chief of Police
Alicia Hunter, Admin Assistant

ADMINISTRATIVE SERVICES

Brian Batterson, Captain	
Rick Bellile, Training Sergeant	
Records	Parking Enforcement
Anne Davis, Supervisor	(Part-time vacancy)
Rhonda Allen	Citizen Volunteer Program
(Part-time vacancy)	Bill Burke
	Dan Brandt
	Joan Moore

Personnel

OPERATIONS

Michael Hanken, Captain		
11:00 PM-7:00 AM	7:00 AM-3:00 PM	3:00 PM-11:00 PM
Officers	Officers	Officers
Ryan Goecke, LT	Ronald Ohrt, LT	Christopher Roush, LT
Tricia Thein, Sgt	Rick Lang, Sgt	Todd Tuttle, Sgt
Thomas Watson, Sgt	Melinda Ruopp, Sgt K9 Awol	Kiel Stevenson, Sgt
Tracy Anderson	Karl Ehrhardt	Dawn Brooke
Rick Stamp	Rodney Whitmore	Andrew Cole
Casee Veren	David Powell	Juan Tejada
David Danielson	Joe Hengeveld	AJ Accola
Ramon Maxey	Vern Jefferson	Eric Siemens, K9 Raji
Dane Bowermaster	Ryan Dehl	Jerad Hoyt
Justin Allen (Training)	Cameron Cook (Training)	Paul Heitman (Training)

Personnel

OPERATIONS

COMMUNICATION CENTER

Teresa Lang, Supervisor		
Linda Schroeder, Lead Operator		
11:00 PM-7:00 AM	7:00 AM-3:00 PM	3:00 PM-11:00 PM
Stacy Roads	Kathy Kroeger	Tamra Bowman
Shannon Wegner	Vicky Otto	Allie Erickson
Dan McCready	Angela Beaty	Jessica Airey
8:00 PM-4:00 AM	12:00 PM-8:00 PM	
Haley Nichols	Jenny Goodman	

RESERVES

Aaron Polley, Lieutenant	
Bradley Imsland, Officer	Michael Robinson, Officer
Todd Frye, Officer*	Lucas Hauser, Officer*
Valentina Kunkel, Officer*	<i>*In Training</i>

Personnel

SPECIAL SERVICES DIVISION

Christopher Jones Captain	
Randy Kessler Detective	Bradley Mauseth Community Outreach Officer
Brian Siegert Detective	Kraig Lageschulte School Resource Officer
Sadie Weekley Detective	Cortney Watson Crime Scene Technician
Mid-Iowa Drug Task Force Officer	Sami Bunn Code Enforcement

Personnel

EMPLOYEE MILESTONES:

In 2012, the City of Marshalltown honored 4 members of the Police Department for their continued service to the community.

Kathy Kroeger, Dispatcher	30 yrs of service
Brian Siegert, Detective	10 yrs of service
Dawn Brooke, Officer	5 yrs of service
Sadie Weekley, Detective	5 yrs of service

RETIREMENTS:

Randall Miller, Captain	Over 24 yrs of service
Craig Holsapple, Sergeant	Over 23 yrs of service
Marshall Sealine, Lieutenant	Over 22 yrs of service

NEW EMPLOYEES:

Dane Bowermaster, Officer	April 13, 2012
Jessica Airey, Dispatcher	July 16, 2012
Justin Allen, Officer	August 20, 2012
Paul Heitman, Officer	August 20, 2012

Significant 2012 Events

Homicide Investigation

On February 6th, at approximately 6:55 p.m., the police department responded to 19 1/2 North Center Street to investigate a shooting incident. Benjamin Benda, age 39, of Marshalltown suffered a gunshot wound to the head and died in this incident. Three subjects were subsequently arrested and charged in connection with this homicide. Steven Etzen, age 27, was subsequently convicted of Murder 2nd Degree. Two other co-defendants were convicted of lesser crimes for their involvement in this incident. Shawn Doehler, age 23, was ultimately convicted on charges of Robbery 1st Degree and Going Armed with Intent. TJ Vaughn, age 28, was convicted on a Conspiracy to Commit a Forcible Felony charge.

February Arson Arrest

On February 16th, the police department announced the arrest of Andrew Lee Burke, age 26, of Marshalltown. Burke was subsequently charged in connection with multiple arson fires to include being involved in an arson fire that destroyed a downtown building and business located at 135 East Main Street. Burke was ultimately convicted of Arson 2nd Degree.

Summer Drowning Investigations

The summer of 2012 was a tragic time for the Marshalltown community. On June 18th, first responders searched the Iowa River near the Center Street Bridge for a missing child. On June 19th, the body of a 10 year old male was recovered from the river.

On July 4th, first responders again were summoned to the Iowa River to search for three missing children. The bodies of a 9 year old female, 7 year old female and 7 year old male were subsequently recovered from the river.

These were difficult events for our community. Some positive outcomes did result from these tragedies. Several community leaders continue to work together to educate children about water safety. The school district and the Marshalltown Community YMCA-YWCA also continue to work together to provide swimming lessons for children. The summer of 2012 also saw the community come together for a common cause of protecting children and providing safe swimming/recreation alternatives for children during the brutal heat wave we all experienced last year. The City of Marshalltown also opened up fire hydrant cooling stations last summer utilizing community volunteers to supervise these sites. The Marshalltown Police Department reminds community members of the dangers of swimming in the Iowa River. River depths can change quickly and the river undercurrent can be deadly for even the strongest swimmers.

Significant 2012 Events

2012 RAGBRAI

The City of Marshalltown hosted RAGBRAI as an overnight stop on July 25, 2012. Extreme heat and severe weather marked the event. A severe storm the evening of July 25th led to the cancellation of entertainment activities in the downtown area. The police department worked with other public safety organizations, City departments and community volunteers to evacuate RAGBRAI campgrounds and the downtown area before the storm struck. RAGBRAI participants were subsequently housed in emergency housing locations all over town. Thankfully there were no significant injuries or problems that resulted from the severe weather.

Lennox Employees Credit Union Robbery & Officer Involved Shooting

On November 2, 2012, the Lennox Employees Credit Union (1004 East Main Street) was robbed. Officers quickly responded to the area of this robbery and began setting up an outer perimeter in an effort to look for two armed subjects who fled the bank on foot. Officer Vern Jefferson subsequently located the offenders and attempted to apprehend them. One of the offenders produced a handgun and fired at Officer Jefferson. Officer Jefferson was wounded and returned fire striking the gunman. Both offenders were subsequently arrested and are awaiting trial on multiple felony charges in connection with this incident.

No credit union employees or customers were injured during this event. All of the stolen money was also recovered. On March 11, 2013, Officer Vern Jefferson received a Medal of Valor Commendation from the department in recognition of his bravery and professional handling of this incident.

K-9 Creasy Passes Away

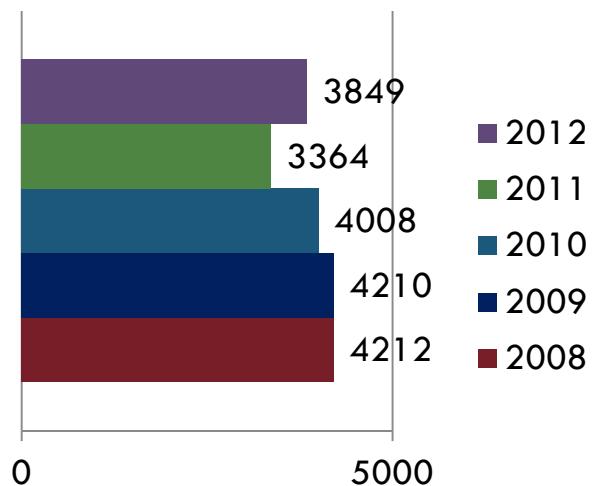
K-9 Creasy passed away on December 18, 2012 following a lengthy battle with significant health problems. Creasy and his handler, Sgt. Kiel Stevenson, were an excellent team and Creasy's contributions to our organization will always be remembered.

Creasy suffered a spinal embolism in April of 2012. Despite every effort being made to nurse Creasy back to health, he never fully recovered from this injury. Creasy was retired as a working police dog in July of 2012. In October of 2012, the police department initiated a fundraising effort for the future purchase of two police dogs and money for a K-9 vehicle.

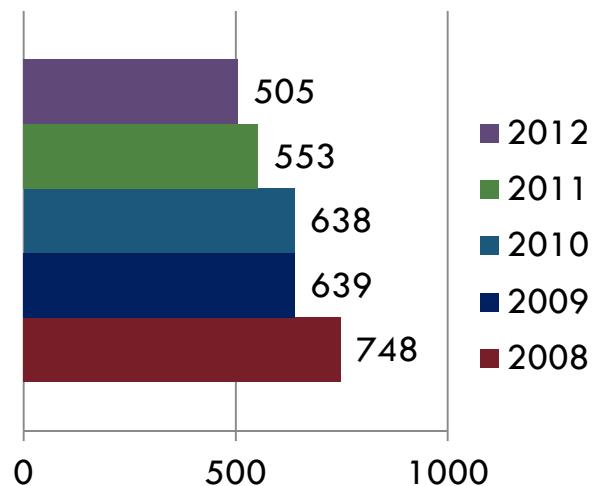
Statistics



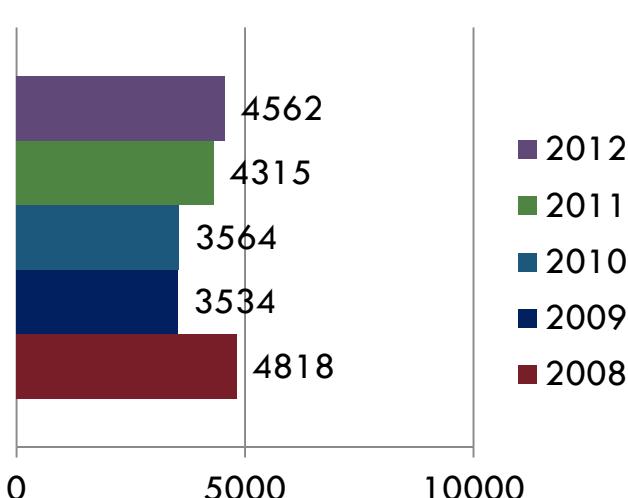
REPORTS



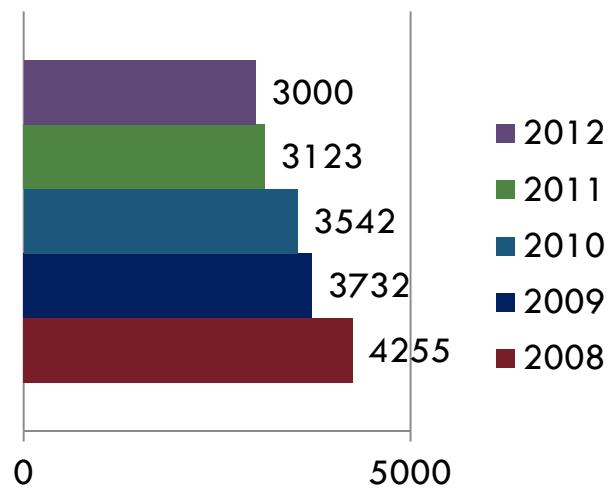
ACCIDENTS



CITATIONS



ARRESTS



Administrative Services

The Administrative Services Division includes the Training Sergeant and the Records Division, which are overseen by myself, Captain Brian Batterson. I am responsible for internal affairs, volunteers, grants, as well as training.

Training Sergeant

The Training Sergeant's primary responsibility is to ensure that all employees, both sworn and civilian, are trained to the mandated requirements as set forth by federal and state laws as well as department policy. To meet these requirements, the Training Sergeant must schedule personnel to attend training classes throughout the State of Iowa as well as host in-house training using departmental certified instructors.

Records Division

The Records Unit is currently staffed with one fulltime and one part-time Records clerk as well as a part-time parking enforcement employee. The Division is supervised by the civilian Records Supervisor. The Marshalltown Police Department Records Division front counter is open to serve the public Monday thru Friday 8 a.m. to 4 p.m. The Records Unit provides a high standard of customer service to assist the public regarding traffic accident reports, crime reports, criminal background clearance letters and miscellaneous front counter inquiries.

Marshalltown Police Citizen Volunteers (MPCV)

The Marshalltown Police Citizen Volunteers provide a value-added level of support to our agency and to our community. Although we are designed and staffed to provide appropriate policing and law enforcement services to the community, there is always more to do! Our volunteers allow our officers to focus on policing and enforcement by providing support to the clerical staff, staffing information booths at special events, directing traffic, and assisting with our citizen academy or just by being another set of trained eyes and ears in the community. In 2012 the MPCV program has provided 330.25 hours of service to the department, saving the community over \$5,000.

Grants

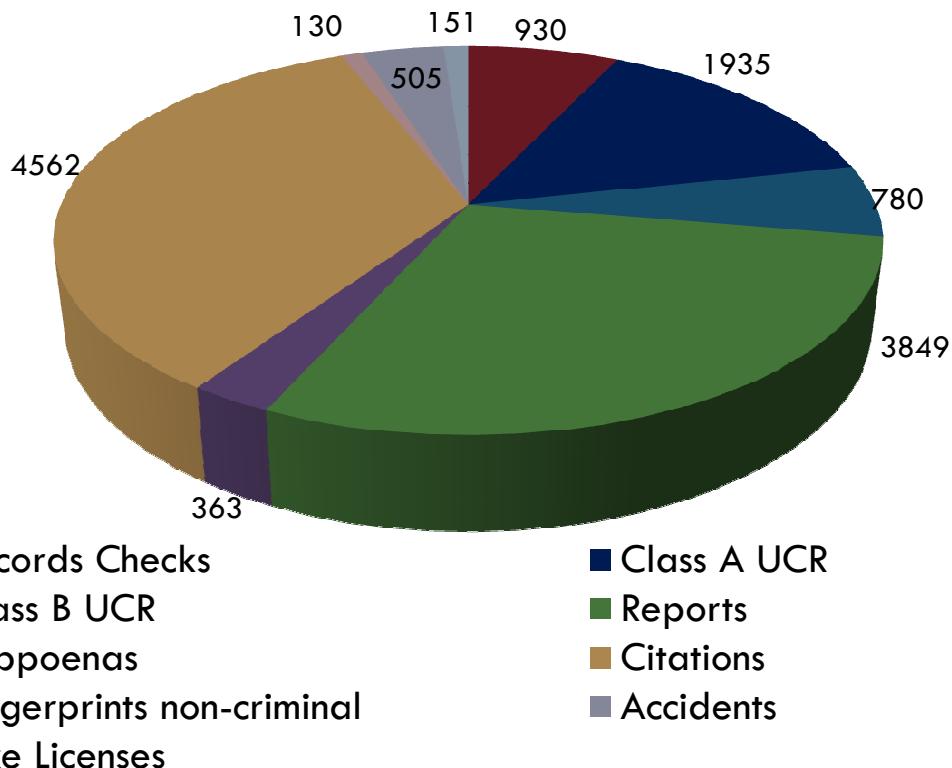
The Justice Assistance Grant (JAG) Program is the leading source of federal justice funding to state and local jurisdictions, it provides critical funding necessary to support a range of program areas including law enforcement, crime prevention and education and technology improvement. The Bulletproof Vest Partnership Grant Act of 1998 is a unique U.S. Dept of Justice initiative designed to provide critical resource to state and local law enforcement. Since 1999 the grants has reimbursed our department with federal funds allowing the purchase of ballistic vests for sworn police officers, who wanted to wear a bullet resistant vest, were required to purchase their own vest. With the federal dollars all officers are issued a vest and required by policy to wear it while on duty.

Respectfully Submitted – Captain Brian Batterson

Administrative Services

PUBLIC RECORDS

The records division employs two full-time employees and one part-time employee who handle all requests for information from the public, the Marshall County Attorney's Office, other Law Enforcement Agencies, the Clerk of Court, the State of Iowa, and the Department of Human Services, along with all internal information requests.



PARKING ENFORCEMENT

Police Officers	2179 citations
Enforcement Officer	2069 citations
Scoff Tows	28 tows

Administrative Services

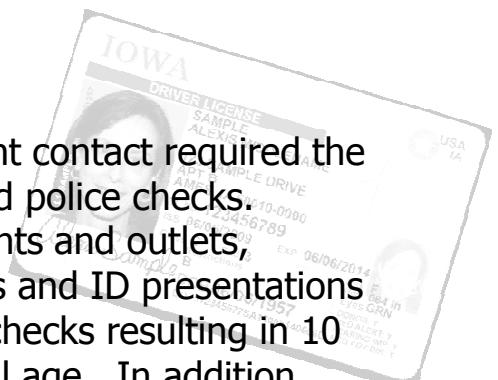
DRUG FREE COMMUNITIES SUPPORT PROGRAM GRANT

Since 2010 the Marshalltown Police Department has received a grant with the assistance of the Substance Abuse Treatment Unit of Central Iowa (SAUTCI). The goals and objectives of the grant included performing alcohol compliance checks, increased patrols for underage parties, .02 violations/OWI and underage consumption, monitor for minors in bars and assist merchants with identifying fake ID's.

	2010	2011	2012
Overtime Hours	331	678.25	521.75
Alcohol & Drug Contacts	82	170	105
Other Misdemeanor Contacts	50	54	9
Moving Violation Contacts	63	144	229
ID Check Contacts	----	405	273
Police Checks	490	663	717

COMPLIANCE CHECKS

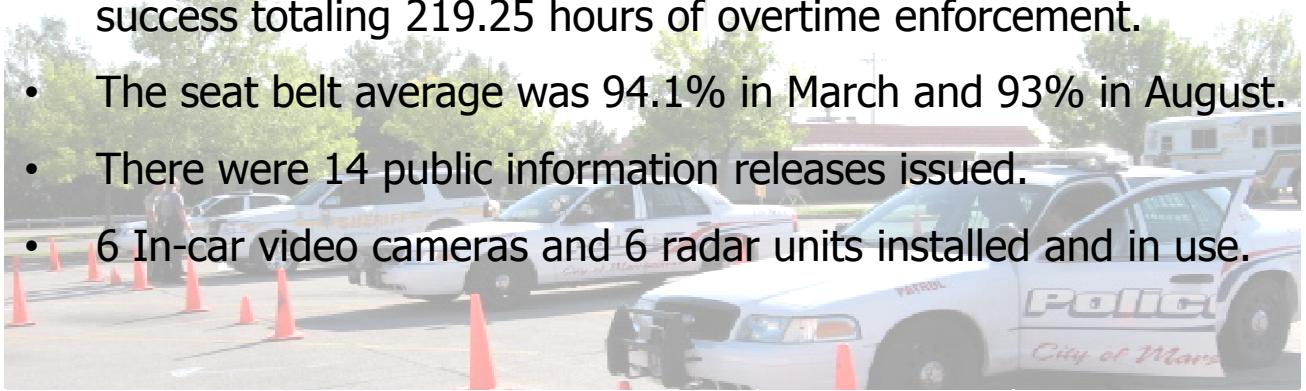
The Drug Free Communities Support Program Grant contact required the Department to perform a variety of compliance and police checks. Among them were contact with liquor establishments and outlets, checking identifications, alcohol compliance checks and ID presentations to merchants. Officers conducted 67 compliance checks resulting in 10 citations for selling alcohol to person of under legal age. In addition, officers investigated numerous parties involving under age drinking and several citations were issued under the Social Host City Ordinance.



Administrative Services

GTSB YEAR END REPORT

- The 2011-2012 Governor's Traffic Safety Bureau Program was a success totaling 219.25 hours of overtime enforcement.
- The seat belt average was 94.1% in March and 93% in August.
- There were 14 public information releases issued.
- 6 In-car video cameras and 6 radar units installed and in use.



<u>Contact</u>	<u>Objective</u>	<u>Achieved</u>	<u>Percentage</u>
Alcohol	25	152	608%
Occupant Restraint	110	118	107%
Moving Violations	125	513	410%

The department participated in 4 Corridor/Satuation Events (Operation Midway, Operation I's, Eastern Heat and Operation Night Owls). We did 3 multi-agency projects, including our first "traffic safety checkpoint." There were 24 officers from several agencies that resulted in numerous contacts and positive feedback from the public. The Marshalltown Police Department along with GTSB continue to be successful in traffic safety and enforcement.

Administrative Services

CITIZEN VOLUNTEER PROGRAM

2012 was second year of the the Marshalltown Police Citizen's Volunteer program and it maintains a strong membership base of 30 volunteers. The following are some of the events they assisted with:

June 22 nd -23 rd	State BBQ Contest	40.5 hours
July 4 th	4 th of July Celebration	13 hours
July 25 th -26 th	RAGBRAI	43 hours
August 14 th	President Obama's Visit	11 hours
Oct 13 th -14 th	Kmart Halloween Event	23.5 hours
2012	Administrative Duties	over 300 hours



Marshalltown Police Citizen Volunteers were awarded a Presidential Volunteer Service Award for contributing over 300 hours of service.

Administrative Services

TRAINING REPORT

The department participated in 2,932.65 hours of in-house and outside training in 2012. In addition the SWAT team participated in 376 hours of crisis resolution tactics.

Departmental Training:

- Taser
- Defensive Tactics
- Precision Driving
- Firearms
- Mental Health
- Haz-Mat Awareness
- Domestic Violence
- Autism
- Mandatory Reporting
- Bicycle Officer
- Sexual Assault

Outside Agency Training (Employee)

- OWI-Implied Consent
- Managing Criminal Investigation
- Law Update
- Drug Recognition Expert
- LE Fitness Specialist
- Civil Disturbance Operations
- High Risk Event Planning
- Arson Investigation
- First Line Supervision
- ALICE training
- Interview & Interrogation
- Sexual Assault & Violence
- Crime Prevention Conference
- Pharmageddon
- Stalking
- Physical Surveillance
- Forensic Investigation
- Blood Stain Analysis
- Sex Offender Registry
- Volunteers & Grant Workshop



Special Services

On January 2, 2012 the Marshalltown Police Department took part in a division restructuring which coincided with 5 new police department promotions. During this reconfiguration, as a newly promoted Captain, I began command of the newly developed Special Services Division. The Special Services Division's major focus is to provide specialized support to the Department's Operations Division (Patrol Division). 4 Criminal Investigators, a School Resource Officer, a Crime Scene and Property Management Technician and a Community Outreach Officer were originally assigned to the division. On May 14th the Special Services Division added the City of Marshalltown's Nuisance Abatement and Property Maintenance Division to their support staff. The combination of special assignments has done well in providing a high quality of public service to the Marshalltown community.

2012 was a very productive year for the officers and civilians assigned to the Special Services Division. Most significantly, several high profile incidents have been resolved during the last year through the diligent work of Marshalltown Police Department staff and their collaboration with other local, state and federal law enforcement agencies. During the last year the Special Services Division has helped investigate and solve a number of critical incidents, which included the arrest of a serial arsonist, the closure of numerous ongoing burglary investigations committed by one single offender, a homicide involving three offenders, a string of local convenience store armed robberies, four incidents of drowning, an armed bank robbery that occurred in South Sioux City, Nebraska and an armed bank robbery which resulted in an officer involved shooting. These cases and their resulting arrests were significant, but yet small in number to the 181 additional investigations and arrests conducted involving various reported incidents of identity theft, financial fraud, sexual abuse, child abuse, the possession and distribution of child pornography and the distribution and possession of narcotics.

Collaboratively each employee within the Special Services Division has worked well in establishing a high quality public service for the citizens of Marshalltown. Individually, division activities have worked to improve the quality of life within our community. Some of these activities include regulating and enforcing laws relating to nuisance and property management, combating narcotic and technology based crime, helping to regulate Iowa sex offender registry laws, and the establishment of community partnerships with the Marshalltown School District, community landlords, local businesses and neighborhood associations. Some examples of the individual success made through the Special

Special Services

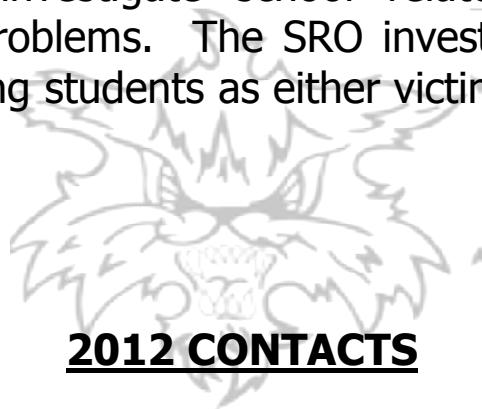
Services Division may be seen in Detective Sadie Weekly's work in conducting and coordinating three separate community Sex Offender Registry compliance checks. Special Services staff completed over 100 sex offender compliance checks during the last year which resulted in the arrest of 14 individual violators. The division's investigator assigned to the Mid Iowa Drug Task Force has been hard at work to help prevent the use and sale of drugs within our community. In 2012 the Mid Iowa Drug Task Force worked collaboratively with other area law enforcement agencies in conducting over 74 individual narcotic investigations. Of the 74 total cases, 57 were cases conducted in the Marshalltown/Marshall County area. These 74 cases resulted in the arrest of 91 individuals who were in possession or distributing narcotics. Detective Randy Kessler has worked closely with Federal and State Internet Crimes Against Children (ICAC) agents in conducting 18 local investigations regarding the possession and distribution of child pornography over the internet. Detective Brian Siegert is currently collaborating with local business owners and managers within the Marshalltown Community to help better distribute crime prevention information and at the same time provide training on how owners can help their customers prevent financial fraud and theft. Officer Brad Mauseth is currently collaborating with area youth through his work as a Community Outreach Officer by providing health and safety education in a variety of settings throughout the year. Officer Mauseth is also working closely with local landlords and the City of Marshalltown's Housing and Community Development Division to improve the overall quality of local rental properties. Officer Lageschulte has been very effective in working closely with the Marshalltown High School as a full-time School Resource Officer. During the last year, Officer Lageschulte engaged in over 1098 individual school activities and has presented over 20 hours of training relating to the safety and welfare of students and facility at the Marshalltown High School. Sami Bunn is currently in charge of maintaining the Special Services' Nuisance and Property Maintenance service. In 2012, Sami has investigated and resolved 1,744 self-initiated and reported nuisance and property maintenance violations. Her work with local property owners in finding solutions to local ordinance concerns is helping further promote an improved quality of life for Marshalltown citizens.

Respectfully Submitted – Captain Christopher Jones

Special Services

SCHOOL RESOURCE OFFICER

The School Resource Officer (SRO) works with school staff and administrators to investigate school related crimes and to identify potential problems. The SRO investigates all assigned police cases involving students as either victims or suspects.

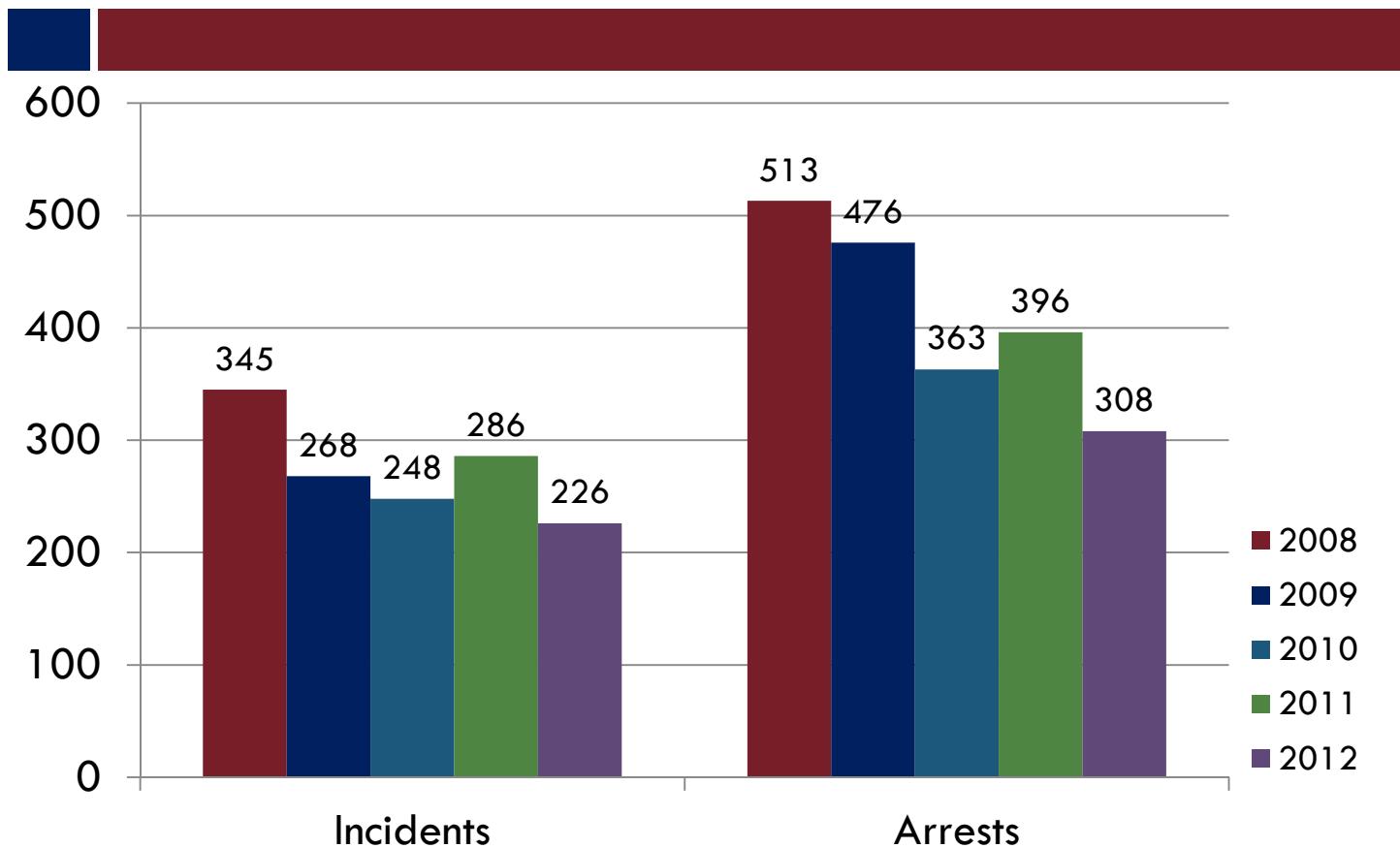


2012 CONTACTS

ARRESTS		OTHER	
Disorderly/Assault	32	Number of Reports	43
Gang/Hate	2	Total Arrests	40
Drugs	5	Problem Solving Contacts	116
Alcohol	1	Parking Lot Checks	62
Theft	37	Parent Contacts	207
Harassment	25	Training Hours	94
Tobacco	6	Emergency Response	8
Criminal Mischief	21	Mental Health Contact	35
Traffic	10	Office Referrals	112
Weapons	2	Other Student Contacts	333
Trespass	6	PD Assists	75

Statistics

NARCOTICS



SEIZED	2011	2012
Cocaine	1.5 grams	4 grams
Methamphetamine	30 grams	75.5 grams
Marijuana	490.5 grams	296 grams
Prescription	255 pills	215 pills
Money (*pending)	\$9,702	*\$7,953.54

Stats do not contain Mid-Iowa Drug Task Force Seizures.

Operations Division

The Operations Division for the Marshalltown Police Department is the largest of the three departmental divisions. The Operations Division is comprised of 3 Patrol Shifts who work 24 hrs seven days a week. Each patrol shift is made up of 1 - Lieutenant, 2 - Sergeants and 6-7 Officers. The three shifts work an 8 1/4 hr. assignment that includes daily briefings by the previous shift supervisors. The briefings keep officers current on what has taken place since they last worked and on any special concerns that they need to be aware of. The Officers work a schedule of 5 day's on and 2 off with their day's off based upon their seniority. Attached to the Operations Division is also the E 911 Communication Center.

The Communication Center like the three Patrol Shifts are staffed 24 hrs a day seven days a week. The Communication Center is responsible for the dispatching of law enforcement, fire departments and first responders throughout the Marshall County area. The Communication Center is the true first responder in many instances It is the Communication Center Operators who receive the initial calls for service that result in the dispatching of the proper emergency personnel. (See Teresa's letter for more detail)

The Operations Division also has the two K9 Teams assigned to it as well. K9's Awol and Creasy. In 2012 K9 Creasy experienced severe medical emergency (Spinal Embolism) that eventually lead to his early retirement and passing away. K9 Awol who has been battling a degenerative muscular condition since 2010 continues to serve the public and department despite the physical limitations forced upon him. In 2012 a fundraising campaign began to replace K9 Creasy and eventually K9 Awol allowing the department to continue on with the K9 program.

For the men and women assigned to the Operations Division of the Marshalltown Police Department 2012 was a year of changes, challenges and memorable events both tragic and festive.

Staffing for the Operations Division was a major theme in 2012. Starting in 2011 the Marshalltown Police Department saw the retirements of five long serving officers.

Retiring were the Chief of Police, one Captain, two senior Lieutenants and a senior Sergeant. The department promoted one Captain and one Lieutenant at the end of

Operations Division

2011. In early 2012 the department promoted another Captain, two Lieutenants and two Sergeants to help fill the ranks of those who had left service.

With these retirements and promotions came the need to hire and train new recruits for the position of Police Officer. In 2012 the Marshalltown Police Department hired four new officers. Of those four new officers hired, one has subsequently left the department taking employment with another law enforcement agency. 2012 also saw the leaving of an officer hired in 2011 to take a position with another agency.

Each newly hired officer went through a minimum of 28 weeks of training between the Iowa Law Enforcement Academy and the Marshalltown Police Department's Field Training program. As each of these officers successfully passed through the FTO program they were certified as a solo patrol officer. These newly trained officers are just now beginning to help ease the staffing shortages faced by all shifts this last year. Staffing shortages will continue to be felt into 2013 as the department is still two officers short of our allotted number of 43 sworn officers.

Training new officers is the task of the FTO Cadre. The FTO Cadre consists of a Sergeant/Coordinator and four Field Training Officers. The Field Training Officers are assigned to work on the evening and night shift to better facilitate the training and field experiences of the recruit officer. To be considered as a Field Training Officer, one must have been on the department a minimum of two years and show their proficiency in all aspects of the job. Officers who are interested in becoming a Field Training Officer are then selected by an interviewing panel and their names submitted to the Chief for his approval. Field Training Officers are then sent to a 40 hour certification course taught by Field Training Associates based out of Michigan.

The Operations Division in 2012 was not the only uniformed segment to be short officers. The Marshalltown Police Reserve program was understaffed as well. In 2012 the Reserve Unit was at an all time low of three officers. Recruitment efforts began this year and three additional applicants have been selected.

These three new Reserve Applicants will begin their training modules in 2013. Upon their successful completion of their training program these three new reserve officers

Operations Division

will double the existing numbers of Reserve Officers available to assist the department in a variety of patrol tasks.

Criminal Enforcement Activities kept the Operations Division busy throughout the 2012 year. During the latter part of 2011 the city experienced an increase in Residential Burglaries and in Armed Robberies of convenience stores that carried over to the early part of 2012. In addition to these very serious incidents a series of fires that were identified as Arsons began occurring.

Through excellent teamwork suspects in all of these crimes were identified and arrests were made. 2012 also saw Officers working the cities first homicide in several years and again through teamwork and dedicated hard work the three suspects involved were identified and arrested within hours of committing this crime.

2012 also saw Officers called to work several motor vehicle fatality crashes and the tragic downing of 4 children in two separate incidents. All throughout 2012 the Officers of the Operations Division were called upon to handle not only the above mentioned major crimes and tragedies but the daily calls for service of Assaults, Thefts, Criminal Mischief's, Missing Persons, Non Fatality Motor Vehicle Crashes and Alcohol and Narcotics offenses.

The year 2012 was not entirely all criminal and tragic events for the department. The City and Police Department also took part in many community/family oriented activities throughout the year. Some of these more noteworthy events were the WWII Honor Flight Parade and Escort, the visit by President Obama during the presidential campaign and RAGBRAI.

The Operations Division also helped out with the annual events held in Marshalltown. These events were the, Kids Safety Camp, State BBQ Contest, July 4th Celebration, Oktemberfest, MHS Homecoming Parade, Marshalltown Center Antique Tractor Parade, Orpheum Theater & IVCC 9-11 tribute to Law Enforcement & First Responders and the Holiday Stroll.

Respectfully Submitted – Captain Michael Hanken

Operations Division

MARSHALLTOWN POLICE RESERVES

In 2012 the Department started with 4 reserve officers, had 1 resignation and 3 new appointments, who have currently started training. The reserves volunteered 265.50 hours in patrol and event time throughout the year. Here are some of the events they participated in during 2012:

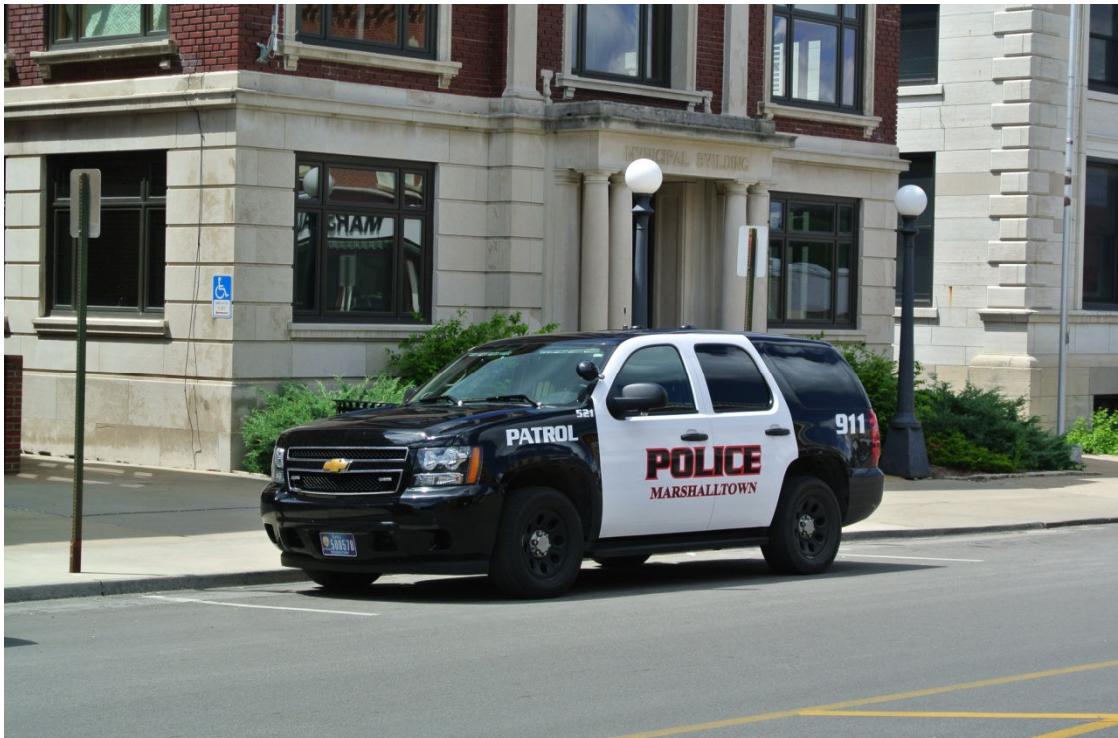
Feb 9 th	Building security	1 Reserve
April 28 th	MHS Promenade lot security	2 Reserves
June 22 nd	Annual B-B-Q Contest	3 Reserves
June 23 rd	Annual BBQ Contest (2 nd Day)	1 Reserve
July 4 th	Fireworks at fairgrounds	1 Reserve
July 25 th	RAGBRAI	3 Reserves
Aug 13 th	Ames Car Show	1 Reserve
Aug 14 th	President's visit	2 Reserves
Sept 15 th	Tractor Parade	1 Reserve
Sept 21 st	Oktemberfest Car Show & Carnival	2 Reserves
Sept 22 nd	Oktemberfest 10K run & Parade	2 Reserves
Sept 27 th	MHS Homecoming Parade	2 Reserves
Oct 31 st	Halloween Patrol	1 Reserve
Nov 17 th	Holiday Stroll	1 Reserve

Operations Division

CHEVY TAHOES ADDED TO POLICE FLEET

On December 28, 2012 the department purchased two 2013 2-wheel drive pursuit Chevy Tahoes from Clemons Inc, Marshalltown. They replaced two aging Ford Crown Victoria Police Interceptors.

Once fully equipped they were found to have more room inside for the driver and front passenger seats which is utilized when there is a ride-along or officer in training. Although they are not 4-wheel drive they handled well in the winter and sit higher than cars preventing them from being hung up in the snow. They are equipped with dual batteries to keep all the electronic equipment running. Also with cages and compartments in the back for storage. Towing hitches were added for transporting the speed trailer and bike racks were added for transporting found bicycles and patrol bicycles. Both Tahoes are fully marked and used on patrol.



Operations Division

7:00 am – 3:00 pm Shift



Staffing concerns influenced day shift events in the calendar year 2012. Staffing concerns centered on reduced number of staff and staff alterations. The year began with the shift down a sergeant position. Compounding the situation, two officers had extra assigned duties that consumed their time. One officer had the responsibility for supporting police department computers and one sergeant had the responsibility for sustaining the police department motor vehicle fleet. The extra responsibilities routinely caused the officers to divert law enforcement efforts to the extra duties. Restructuring, retirements, and promotions caused a state of flux for the day shift. Sergeant Bellile moved to fill a vacant position in another division. Transfers brought Sergeants Roush and Thein to the day shift to replace the original vacant sergeant position, and Sergeant Bellile's position. Officer Dehl transferred to another shift for two and a half months to fill in for another shift's shortage of staff. In October Lieutenant Sealine retired. At that time Lieutenant Ohrt and Sergeants Lang and Ruopp transferred to the day shift. Additionally, in November Officer Jefferson was injured in the line of duty while responding to an armed robbery. The injury caused Officer Jefferson to miss work for the remainder of the year. Because of scheduled training and staff sickness the day shift had to draw upon other divisions to maintain shift minimums.

Responding to calls for service, and the reports generated via the calls for service, took up the majority of officer's time. Staffing also caused the day shift to spend a majority of time responding to calls for service as opposed to a proactive law enforcement approach. Outside of normal calls for service, during the school year the day shift also responded to complaints about parents violating traffic ordinances while dropping off students at schools, complaints about speeding motorists at varying locations, parking complaints, and disturbances at schools. Speeding and parking complaints continued during the summer months as did increased calls concerning shoplifters at local businesses. In an effort to respond proactively, officers made educational efforts to citizens concerning the front yard/back yard parking ordinances. Officers also began conducting walk-through checks of Miller Middle School in an effort to reduce calls for service there. The police department's speed trailer was also employed at locations receiving complaints about speeding motorists in an effort to reduce speed violations. Day shift officers also began a more concentrated effort in serving arrest warrants when staffing and calls for service allowed.

Respectfully Submitted – Lt. Ronald Ohrt

Crime Statistics

CRIMES AGAINST PERSONS



Assault	2008	2009	2010	2011	2012
Incidents	274	207	202	157	176
Arrests	225	160	171	148	120

Domestic Assault	2008	2009	2010	2011	2012
Incidents	139	144	160	147	126
Arrests	116	106	129	132	110

Sexual Abuse	2008	2009	2010	2011	2012
Incidents	44	53	50	32	33
Arrests	28	17	20	8	8

Sex Offend Registry	2008	2009	2010	2011	2012
Incidents	13	15	19	13	16
Arrests	8	4	17	4	9

Crime Statistics

CRIMES AGAINST PERSONS



Child Endangerment	2008	2009	2010	2011	2012
Incidents	51	45	53	56	53
Arrests	60	32	54	75	86

Harassment	2008	2009	2010	2011	2012
Incidents	136	131	99	105	86
Arrests	78	69	61	77	51

Violate No Contact	2008	2009	2010	2011	2012
Incidents	114	114	113	103	98
Arrests	121	116	99	103	85

Robbery	2008	2009	2010	2011	2012
Incidents	13	15	19	16	15
Arrests	18	9	17	5	13

Crime Statistics

CRIMES AGAINST PERSONS



Burglary	2008	2009	2010	2011	2012
Incidents	275	358	325	286	248
Arrests	38	82	66	49	62

Theft	2008	2009	2010	2011	2012
Incidents	827	1070	852	791	684
Arrests	250	340	309	297	330

Fraud	2008	2009	2010	2011	2012
Incidents	134	126	116	129	101
Arrests	70	51	74	78	89

Criminal Mischief	2008	2009	2010	2011	2012
Incidents	386	408	350	248	217
Arrests	101	101	79	86	60

Operations Division

3:00 pm – 11:00 pm Shift

Evening shift officers are expected to be in briefing at 2:45 pm and end their shift at 11:00 pm. In the department, it is referred to as the 3-11 shift. During 2012, our officers took calls ranging from parking complaints to homicide. It is interesting to note that of the three shifts that cover a 24 hour period, almost half (45%) of the calls for service in 2012 were handled by the evening shift. Consequently, we have little down time and the end of shift can seem to come very quickly.

Even with the high number of calls we took, we were able to help the community in several different ways.

One way is with group tours of the police department. I still remember my first tour of the police department when I was six, and I expect this group of children and adults will as well. We enjoy interacting with children and their families. It is important to the police department that children learn at a young age that police can be trusted and that we are people. We have good days and we have bad days. We eat lunch, we have families and we drive regular cars when we are not at work. Once a child better understands that we are like everyone else, it is easier to talk to and ask an officer for help, if that time ever comes.

Another way is with local business checks. The evening shift put an emphasis on stopping in and interacting with local business owners, employees and patrons. We find that such interactions help with public relations as well as to deter crime.

The evening shift also helped train several new officers to the force. The high call rate and large number of people that are out and about help new officers learn through repetition. The evening shift had two field training officers assigned to the shift in 2012. These two field training officers trained 4 officers over the course of the year. While most of the learning is done by the new officers, the field training officers would not disagree that the best way to learn a topic is to teach it to another.

Respectfully Submitted - Lt. Christopher A. Roush

Statistics

ASSAULTS ON POLICE OFFICERS & USE OF FORCE

Assaults on Police

	2009	2010	2011	2012
Assault	7	13	17	11
Attempt Disarm	0	2	1	0
Officer Injured	14	18	14	10

After extensive department training TASER usage began in late 2009. Before allowing TASER usage officers were required to attend TASER certification, Excited Delirium training and Verbal Judo training. Training was provided by department instructors who had previously received certification from TASER, Verbal Judo and the Institute for the Prevention of In-Custody Deaths (IPICD). New Officers receive TASER and Verbal Judo training at the Iowa Law Enforcement Academy.

Use of Force



	2009	2010	2011	2012
Arrests	3725	3598	3334	3146
Traffic Stop	13633	6463	5705	4643
UOF	98	82	66	64
TASER	1	24	10	11

Operations Division

CANINE UNIT

Seized	2011	2012
ICE/Meth	82 gr.	154 gr.
Marijuana	92 gr.	3980 gr.
Paraphernalia	45	11
Money	\$17,780	\$6,389

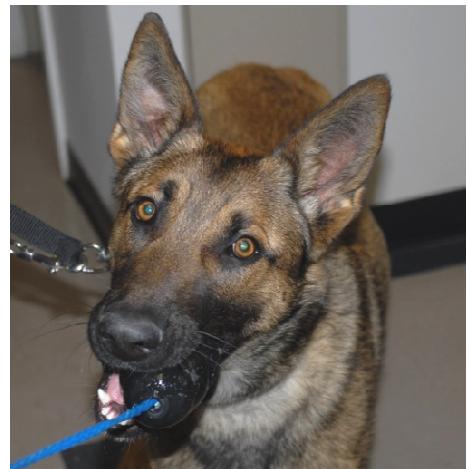
The K9 units participated in 52 hours of narcotic & patrol training throughout 2012.



Pictured above K9 Awol, handled by Sgt Ruopp

K9 Use	2011	2012
Alarm Checks	19	5
Area Searches	22	8
Building Searches	33	25
Narcotics/Search Warrants	39	71
Criminal Apprehension	11	4
Perimeter	12	4
Public Demonstration	6	17
Tracking	22	6

MPD welcomes new K9 Raji in 2013!



K9 Raji, handled by Officer Siemens

Operations Division

11:00 pm – 7:00 am Shift

The Marshalltown Police Department is made up primarily of Administrative Services, Operations, and Special Services. This is a fine mix of sworn and non-sworn individuals, without whom we would not be able to serve and protect the City of Marshalltown the way we do. This shift is better known as “night shift” and runs from 10:45 pm-7:00 am. A Lieutenant or one of two Sergeants show up early to create the line-up for the shift, placing officers in certain locations for their work assignment, and allowing some creative development to utilize manpower to focus on trouble areas or shift specific goals, such as warrants, bar checks, and burglaries, to name a few. Before one can have a true appreciation for the type of work assignments handled by the night shift, one must have a grasp of some statistical information regarding the men and women who serve on this detail.

2012 saw a complete change in the command staffing, with a new lieutenant and two new sergeants taking command on night shift. With that change, it remained a strong shift with over 100 years of law enforcement experience. This brought with it a plethora of specialty services and capabilities held by staff. Some of these specialties include SRO, FTO, SWAT, detective, crime scene investigation, vehicle inspection, arson investigations, DARE, gang investigations, verbal judo instructor, alcohol and tobacco compliance, grant administrator, SFST instructor, advanced accident investigator, traffic accident reconstruction, DRE, precision driving instructor, domestic violence-sexual assault detective, bicycle officer, crime prevention training ,detective and crisis negotiator to name a few. The attributes listed proved to be beneficial not only to night shift and MPD, but also to the community in a broader sense. Officers from night shift have instructed at the Citizen’s Police Academy, as well as instructed in their areas of specialty at the Iowa Law Enforcement Academy, playing a role in the skills developed and utilized at agencies throughout Iowa.

Night shift officers have also played significant roles in many organizations such as, Iowa State Police Association, Iowa Chiefs of Police Association, Youth and Shelter Services, Fraternal Order of Police, Crime Prevention Board of Directors and Cop on Top Coordinator. Officers also gave of themselves throughout 2012, participating in some volunteer opportunities such as Cop on Top, Shop with a Cop, and Kids Safety Camp.

Officers were instrumental in bringing to Marshalltown the Shop With a Cop program when it first began many years ago along with the crime free multi housing program,

Operations Division

11:00 pm – 7:00 am Shift

which is a relatively new program for our area. It would appear, after understanding the skill level represented on night shift that we would be an independent unit; however, nothing is further from the truth.

Night shift handles calls for police service during their scheduled hours of patrol, AND, whenever summoned to assist day shift or evening shift. We are all an integral part of the larger organization. 2012 saw its fair share of tragedy for our community. Whether the loss felt by our town was property loss due to arson, or the loss of life due to accidental drowning, of which we became all too familiar, or the intentional taking of a life due to homicide, all personnel of the MPD come together to provide the utmost confidence in community members and a complete sense of public safety.

Challenges that are unique to the night shift are many. The world around us continues to operate on a “day shift” time frame. This means that depositions, phone hearings, court, and departmental meetings and trainings usually occur in the middle of our night. Health maintenance checks such as physicals and doctor appointments are scheduled when we normally are sleeping. Interestingly enough, service oriented facilities, such as Department of Human Services, access to attorneys and judges, clerk of court, substance abuse outpatient services, and mental health services, are also not open and accessible for easy, non-emergent access during night shift. More often than not, officers must be creative and knowledgeable about options for problem solving during this shift, and familiar with how to navigate through the after hours processes.

Nighttime brings with it the inevitable darkness, ideal for certain crimes where darkness enhances concealment, such as burglary. Night shift also sees a large number of individuals under the influence of alcohol or drugs or both, simply due to the hours patrolled. We also see a large number of domestic related disturbances, as families are coming back into the home together after consuming alcohol, or juveniles leaving home without permission or juveniles left to their own devices because parents are not providing proper supervision. Oftentimes, calls for police services are a combination of the above mentioned circumstances.

We cannot mention calls for service detailing these circumstances and fail to mention the mental health needs within our community. We are fortunate enough that as an agency, we have been able to receive special mental health training, being one of the

Operations Division

11:00 pm – 7:00 am Shift



first municipalities to train all their officers in this area in Iowa. This training helps us to determine risk factors and solutions for people struggling with mental illness. In that way, we are again just one important piece in an even more important wheel of service that turns while most in the community are sleeping, preparing for their normal dayshift lives.

Recognizing the impact that working a night shift detail can have on personal wellness is something that all night shifters are completely aware of. Our circadian rhythm has been interrupted and our sleep schedules are backwards. This in turn has an effect on our eating patterns and habits. This coupled with the potentially devastating nature of the calls we take and services we provide, can become the perfect storm within ourselves of addictive coping mechanisms, such as overeating or other unhealthy habits. In 2012 many night shift officers became involved in group activities such as running or training programs for individual health. More officers were taking advantage of the MPD weight room provided, as well as calling on the services of some of our wellness trained individuals for direction and guidance in their personal health journey.

It must be noted; the most important component of what we do lies in networking. In networking through the course of our duties we create relationships; with each other, with different entities within our community with the same goal of premium public service and with community members. These are the people that need us to help them through their crisis. They are the ones with varying critical incidents; survivors of suicide, families dealing with the unexpected loss of loved ones due to an assorted number of reasons, individuals struggling with school, with parents, with children, with drugs, with alcohol, with life, with anger, with sadness, with loneliness. These are people who, when they cannot think for themselves in the moment, can count on us to think for them responsibly, safely, and without judgment. These are the people who expect, when they call on us, they will receive professional service with passion and compassion. That is who we are. We are the Marshalltown Police Department night shift.

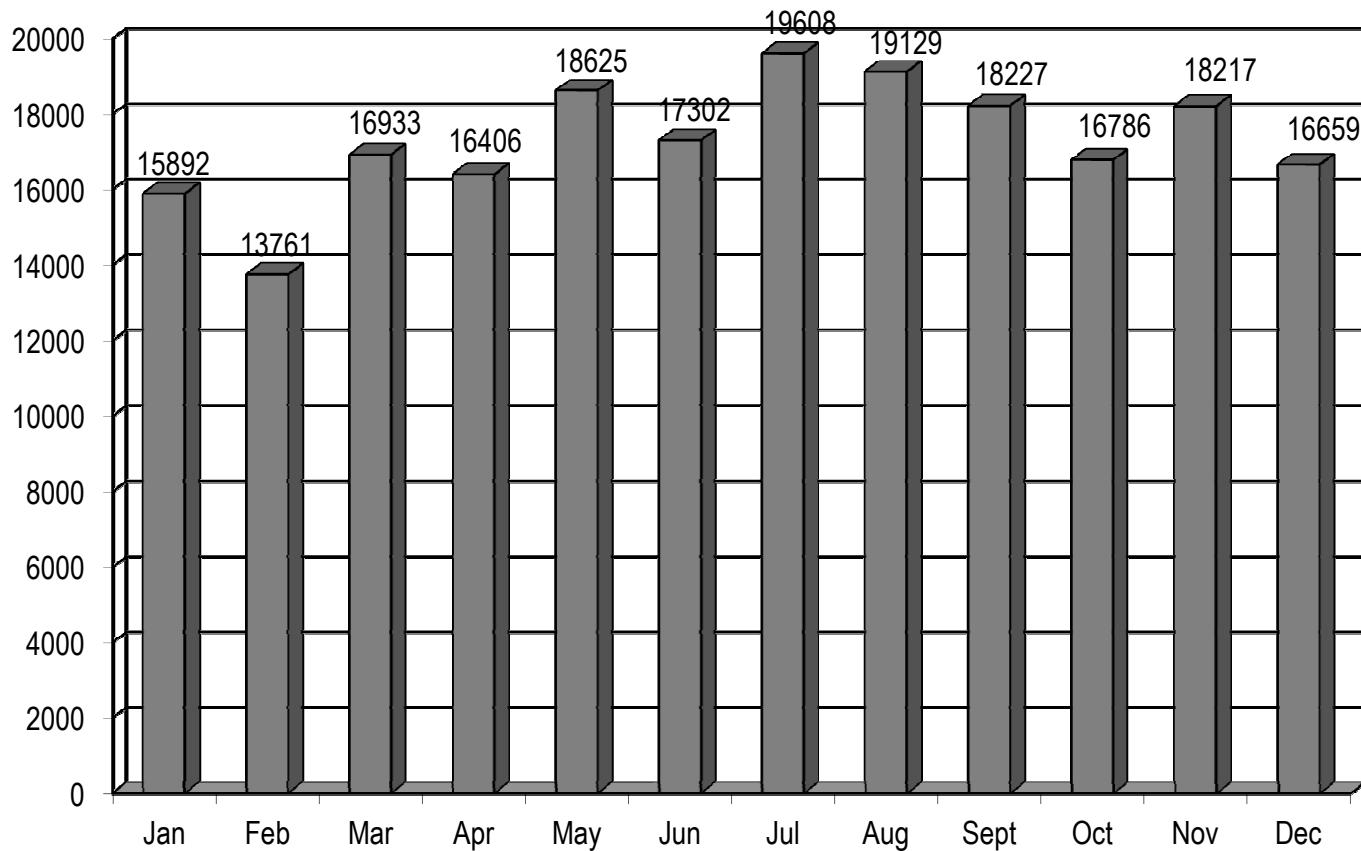
Respectfully Submitted – Lt. Ryan Goecke

Marshall County Communications Center



RADIO LOGS

Radio Logs include traffic stops, warrant checks, building checks, bar checks, jail trips, plate checks, etc. All radio logs require the Communications Operator to physically enter data into the computer system. In 2012 Communications Operators entered 207,545 radio logs.



Marshall County Communications Center



911 Calls Per Year

2008	2009	2010	2011	2012
16,264	16,062	17,628	18,101	20,288

In 2012 the Communications Center answered 20,288 911 calls and had 77,372 Administrative/non-emergency telephone calls.

911 & Admin Calls Per Month

