



# Marshalltown Police Department 2011 Annual Report



Presented By:

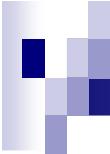
*Michael W. Tupper*  
*Chief of Police*



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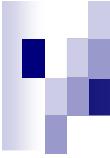
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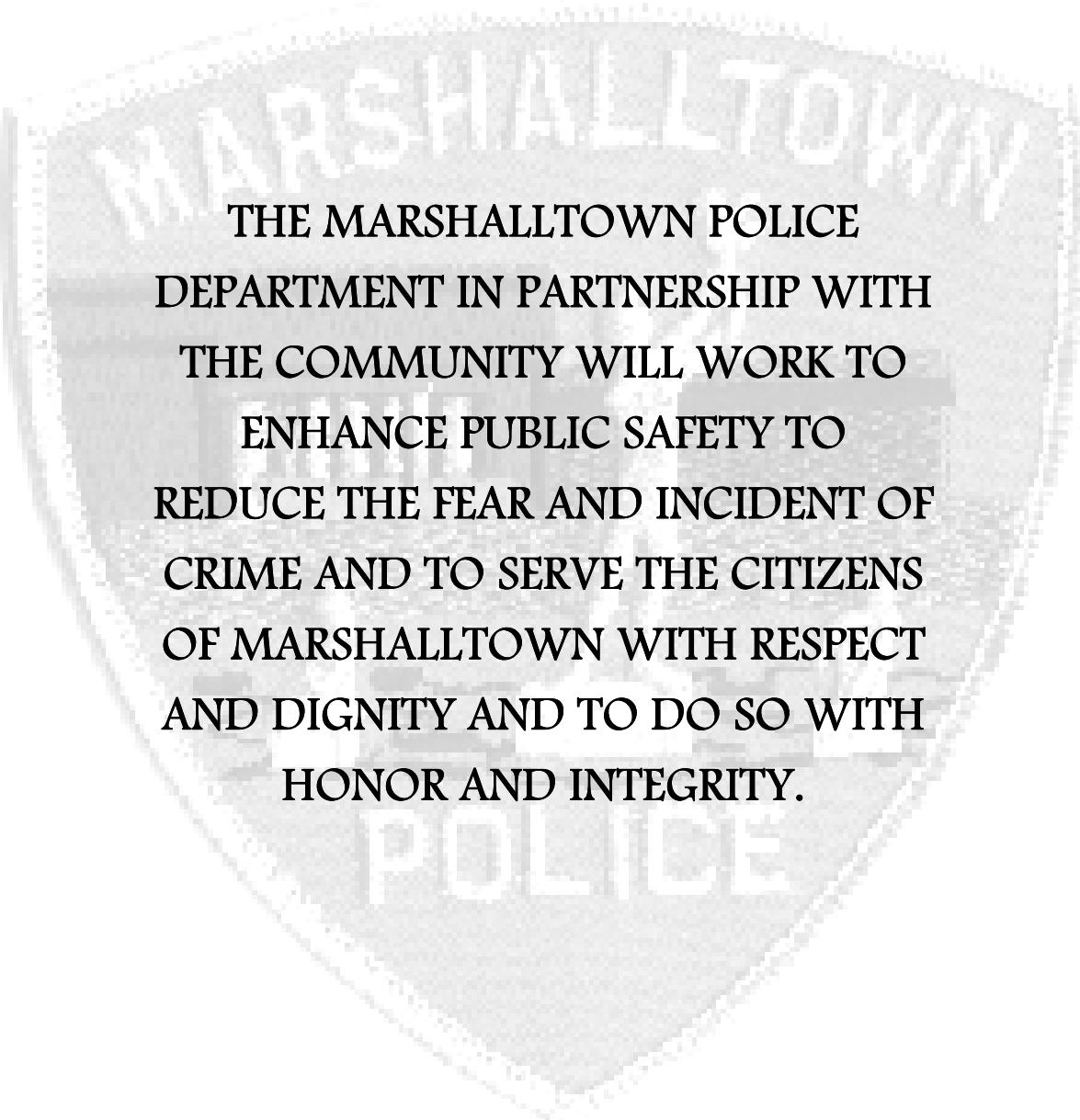
# ***Vision Statement***



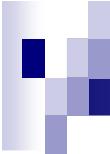
- A culturally diversified department of sufficient strength to be responsive to the needs of the community incorporating community policing concepts and functioning in a proactive rather than a reactive manner.
- A department whose employees are happy with their jobs working in a community that is safe and secure due to a positive police influence.
- A department with adequate equipment to perform their duties.
- A department committed to crime prevention.
- A department whose employees treat everyone with dignity and respect.
- A department not only professionally trained but a model for professionalism.



# ***Mission Statement***



**THE MARSHALLTOWN POLICE  
DEPARTMENT IN PARTNERSHIP WITH  
THE COMMUNITY WILL WORK TO  
ENHANCE PUBLIC SAFETY TO  
REDUCE THE FEAR AND INCIDENT OF  
CRIME AND TO SERVE THE CITIZENS  
OF MARSHALLTOWN WITH RESPECT  
AND DIGNITY AND TO DO SO WITH  
HONOR AND INTEGRITY.**



# Chief's Message

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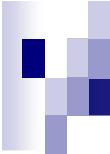
Dear Citizens of Marshalltown,

We are pleased to present the 2011 Annual Report, which details the activities of the Marshalltown Police Department. I hope this report thoroughly explains the efforts the police department makes to deliver quality and professional police services in Marshalltown.

The Marshalltown Police Department serves a community of approximately 27,500 residents. The department consists of forty-three sworn police officers, seventeen civilian employees, and is supported in its duties by a group of citizen volunteers and a reserve police unit. The Marshalltown Police Department is responsible for the preservation of human life, public peace, protection of the rights of persons and property, prevention of crime, and the enforcement of all federal, state and local laws within the boundaries of the City of Marshalltown. The department also operates an emergency communications center for all public safety services in Marshall County.

In 2011, the Marshalltown Police Department responded to over 13,910 calls for service and filed over 3,900 police reports. The Marshall County E911 Center answered over 17,000 911 calls in 2011. This is a significant workload for a police department of our size and staffing levels. It was a very busy year for the police department, and demands for police services continue to increase each year.

I am happy to report that violent crime in Marshalltown continues to be a rare occurrence. However, we continue to be concerned about the number of investigations and calls for service that pertain to narcotic offenses, family violence, child abuse, and sexual assault crimes. The police department partners with other community stakeholders in an effort to address the problems of addiction and family violence. We take these issues very seriously and will continue to work with the community to combat these problems.



# Chief's Message

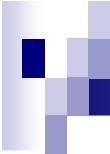
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In 2011, the Marshalltown Police Department made 111 arrests for operating while intoxicated offenses. Impaired driving is a significant public safety problem, and in 2012 we will continue to concentrate on enforcement programs as it relates to alcohol and drug offenses. Domestic assault crimes (152 total reports) and sexual abuse crimes (42 total reports) continue to be areas of concern. We continue to work with our community agency partners and the citizens we serve to combat these crimes. In 2011 the Marshalltown Police Department investigated 286 burglary crimes. Burglary crimes decreased from 2010, when the department investigated 327 burglaries. Overall crime reports decreased 8% from 2010.

The Marshalltown Police Department will promote a proactive traffic enforcement program with the goal of achieving voluntary compliance with traffic laws. Traffic enforcement programs are important public safety initiatives and also assist police departments with crime prevention. The men and women of the Marshalltown Police Department take traffic safety issues seriously and are dedicated to saving lives through the enforcement of occupant restraint laws, speed ordinances, and impaired driving statutes.

In 2012, the Department will become more involved with quality of life issues impacting our neighborhoods and the community as a whole. We are working on a plan to become more involved with code enforcement and nuisance abatement issues. We will also be continuing and building upon our efforts to work with property owners and landlords in the community to help insure the community members have safe housing options.

The men and women who work for the Marshalltown Police Department continue to embrace the philosophy and goals of the City Council. We deliver service to our community with pride and professionalism, recognizing we are always ambassadors of the City. Despite budget challenges, ever changing technology needs, and significant changes within the Department this past year, we clearly understand our objective to serve the residents and guests of our community in a superior manner.



# Chief's Message

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Average is not acceptable in our Department and we recognize this high standard of professionalism is an expectation of our customers. We are privileged to deliver law enforcement services for the City of Marshalltown.

I am very proud of the Marshalltown Police Department and the great group of employees serving our community. I have asked our staff members to serve the community with *Passion & Compassion*. We will continue to open up and maintain lines of communication with all community members and we will work with the community to address and solve problems. Marshalltown is an outstanding community and the employees of the Marshalltown Police Department will partner with the community throughout the coming year to make Marshalltown the best that it can be.

Best regards,

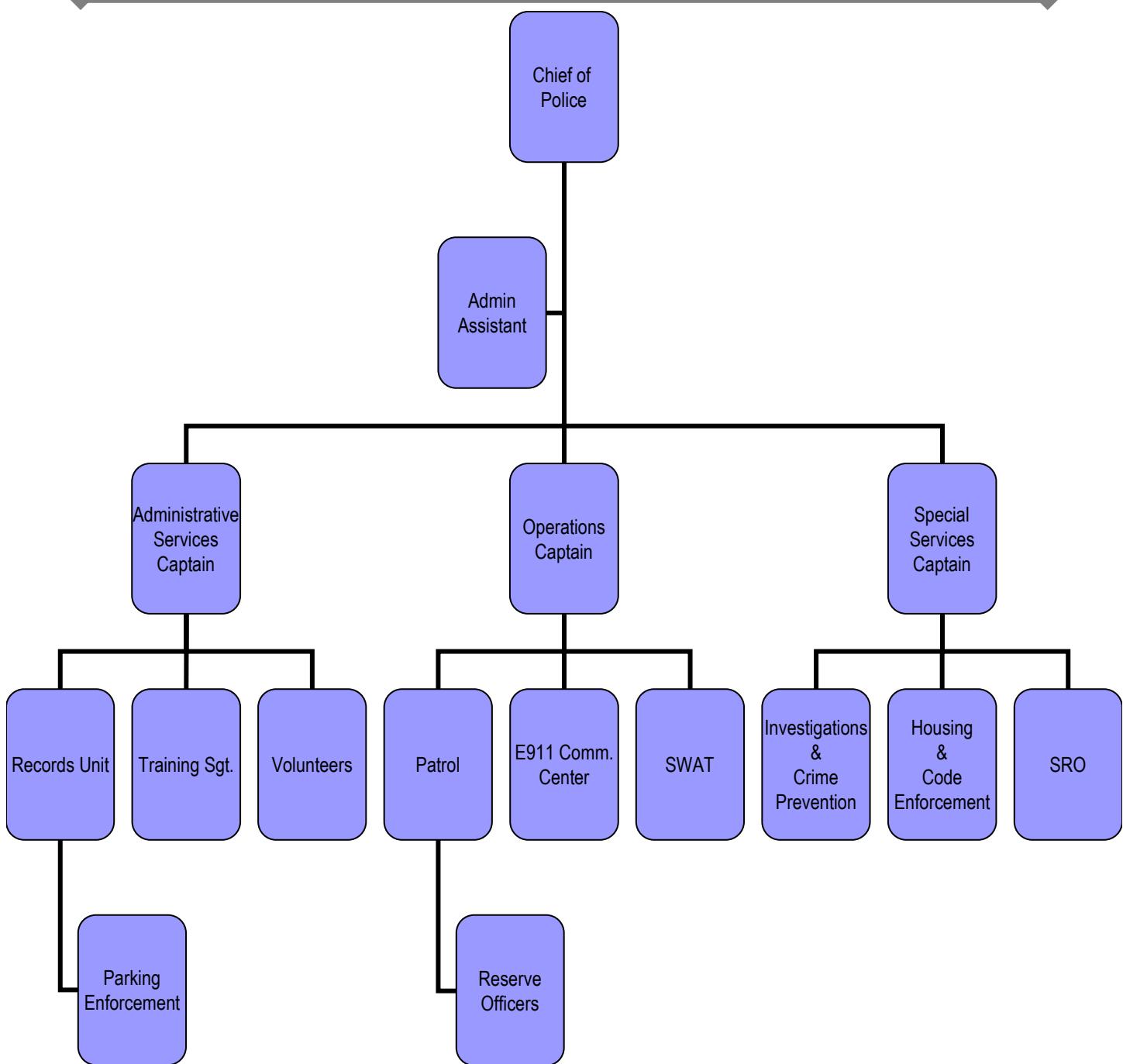


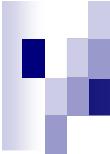
Michael W. Tupper  
Chief of Police



# Personnel

## MPD ORGANIZATION CHART





# Personnel

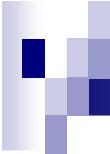
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## ADMINISTRATION

Michael W. Tupper, Chief of Police
Alicia Hunter, Admin Assistant

## ADMINISTRATIVE SERVICES

Brian Batterson, Captain	
Ryan Goecke, Training Sergeant	
<b>Records</b>	<b>Parking Enforcement</b>
Anne Davis, Supervisor	Melissa Sears
Kayla Douglas-Johnson	<b>Citizen Volunteer Program</b>
Rhonda Allen	Bill Burke
	Dan Brandt
	Joan Moore

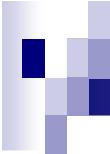


# Personnel

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## OPERATIONS

Michael Hanken, Captain		
11:00 PM-7:00 AM	7:00 AM-3:00 PM	3:00 PM-11:00 PM
Officers	Officers	Officers
Ron Ohr, LT	Marshall Sealine, LT	(Vacancy), LT
Rick Lang, Sgt	Craig Holsapple, Sgt*	Chris Roush, Sgt
Tricia Thein, Sgt	Rick Bellile, Sgt	Tom Watson, Sgt
Karl Ehrhardt	Tracy Anderson	Melinda Ruopp, K9 Awol
Joe Hengeveld	Rodney Whitmore	David Powell
Kiel Stevenson, K9 Creasy	Rick Stamp	Todd Tuttle
Chad Hillers	Vern Jefferson	Andrew Cole
Dave Danielson	Ryan Dehl	Juan Tejada
Eric Siemens	Brad Mauseth	AJ Accola
	Ramon Maxey	
Field Training	Field Training	Academy
Jerad Hoyt	Lucas Kramer	Jacob Molitor



# Personnel

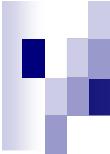
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## OPERATIONS COMMUNICATION CENTER

Teresa Lang, Supervisor		
Linda Schroeder, Lead Operator		
<b>11:00 PM-7:00 AM</b>	<b>7:00 AM-3:00 PM</b>	<b>3:00 PM-11:00 PM</b>
Stacy Roads	Vicky Otto	Jenny Clark
Shannon Wegner	Kathy Kroeger	Allie Erickson
Haley Nichols	Angela Beaty	Dan McCready
	<b>12:00 PM-8:00 PM</b>	<b>Training</b>
	Tammy Bowman	Karin Brunk

## RESERVES

Aaron Polley, Lieutenant	
Kyle Lacina, Officer	Bradley Imsland, Officer
Michael Robinson, Officer (in training)	

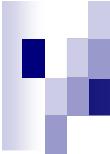


# Personnel

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## SPECIAL SERVICES DIVISION

Christopher Jones, Captain	
Randy Kessler, Detective	Kraig Lageschulte, SRO
Brian Siegert, Detective	Casee Veren, Crime Control Officer
Sadie Weekley, Detective	Cortney Watson, CST
Task Force Officer	



# Personnel

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## **EMPLOYEE MILESTONES:**

In 2011, the City of Marshalltown honored 12 members of the Police Department for their continued service to the community.

Officer Chad Hillers	5 years of service
Officer Kraig Lageschulte	5 years of service
Officer Casee Veren	5 years of service
Comm Operator Shannon Wegner	10 years of service
Records Clerk Kayla Douglas-Johnson	15 years of service
Captain Christopher Jones	15 years of service
Officer David Powell	15 years of service
Comm Operator Stacy Roads	15 years of service
Captain Brian Batterson	20 years of service
Comm Center Supervisor Teresa Lang	20 years of service
Sergeant Richard Lang	20 years of service
Sergeant Ryan Goecke	25 years of service

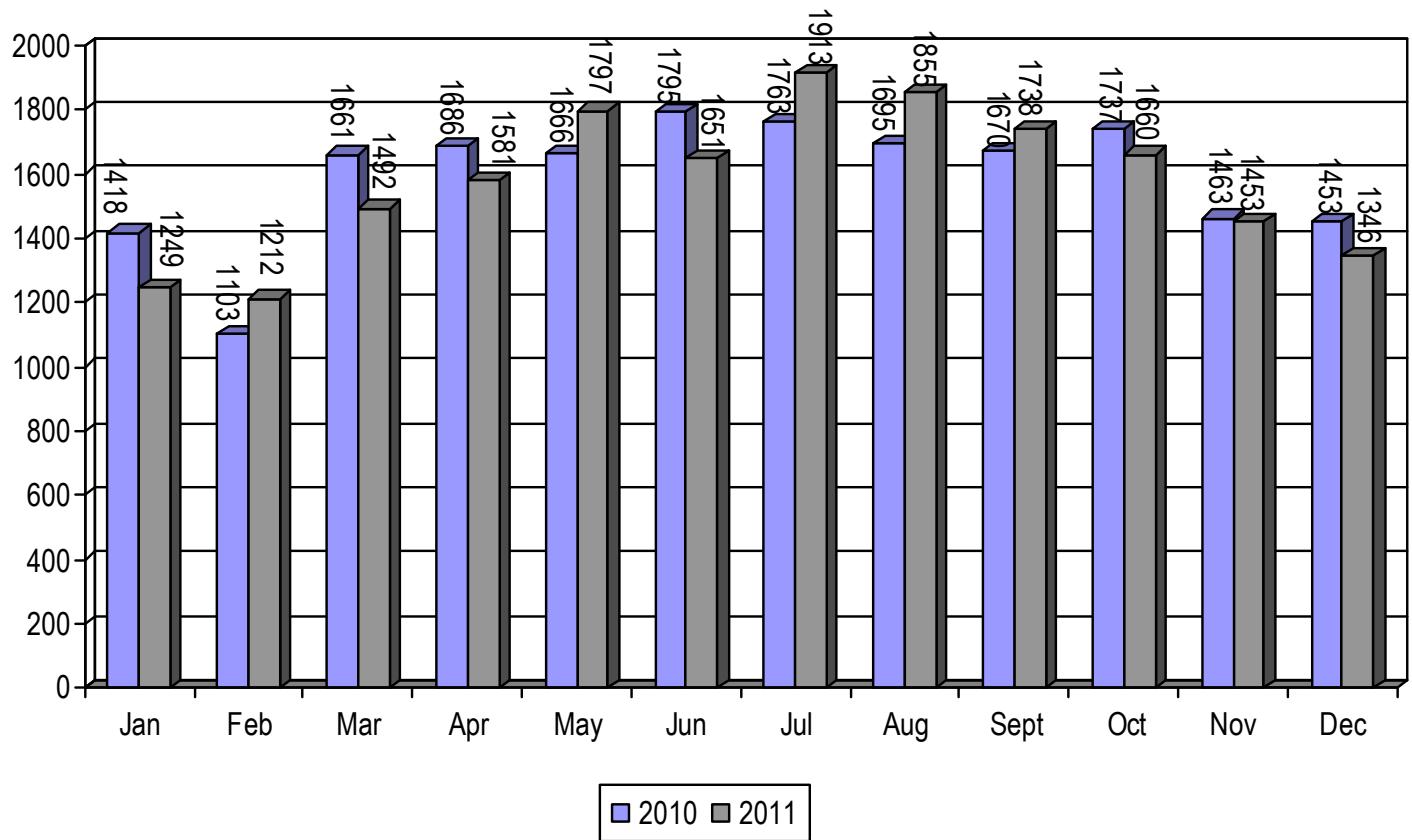
## **NEW EMPLOYEES:**

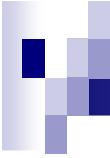
Michael Tupper, Chief of Police	Jacob Molitor, Officer
Jerad Hoyt, Officer	Rhonda Allen, Records
Lucas Kramer, Officer	Allie Erickson, Dispatcher

# Marshall County Communications Center

## Calls for Service

Calls for service include all calls directed to the Marshall County Communications Center with the expectation of immediate action on the part of law enforcement, fire or EMS. In 2011 the Communications Center received 18,947 calls for service of which 13,910 were for the Marshalltown Police Department.

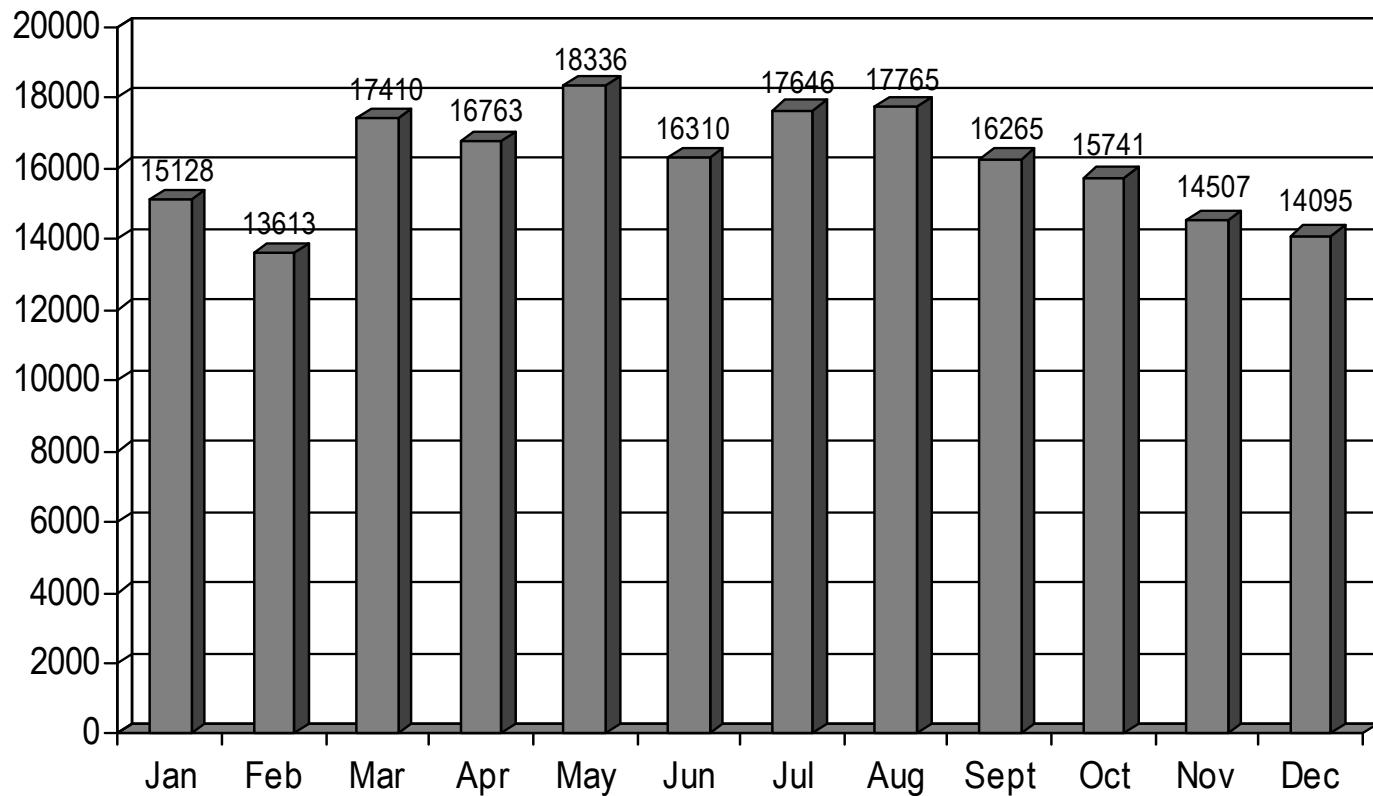




# Marshall County Communications Center

## Radio Logs

Radio Logs include traffic stops, warrant checks, building checks, bar checks, jail trips, plate checks, etc. All radio logs require the Communications Operator to physically enter data into the computer system. In 2011 Communications Operators entered 193,582 radio logs.



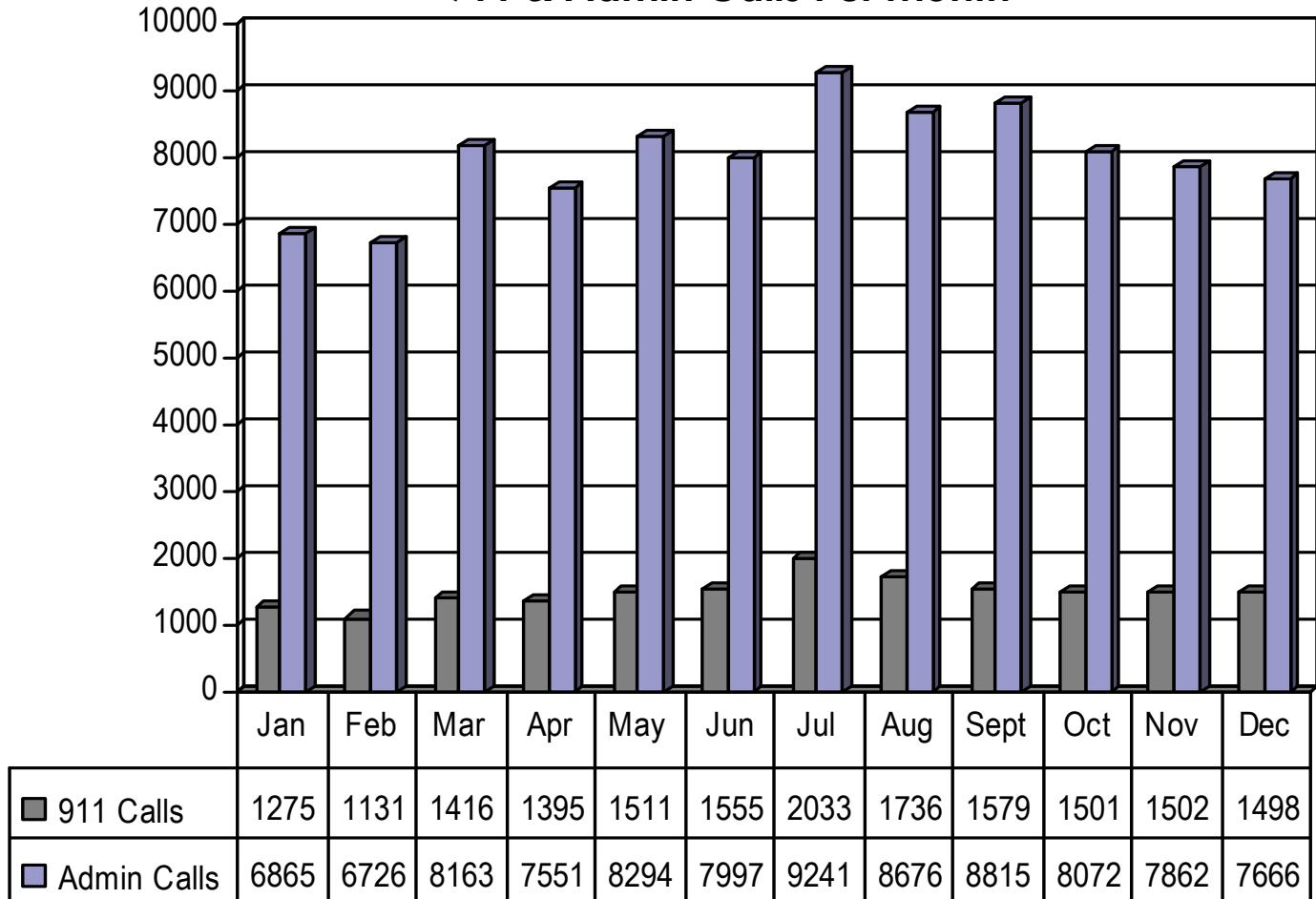
# Marshall County Communications Center

## 911 Calls Per Year

2007	2008	2009	2010	2011
15,510	16,264	16,062	17,628	18,101

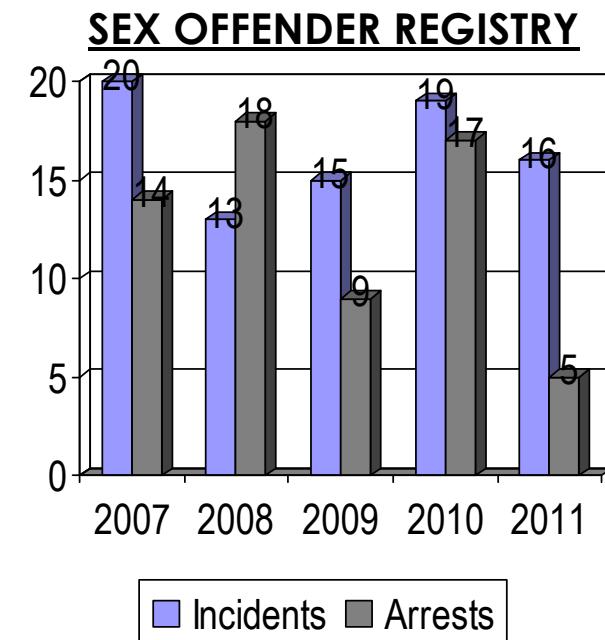
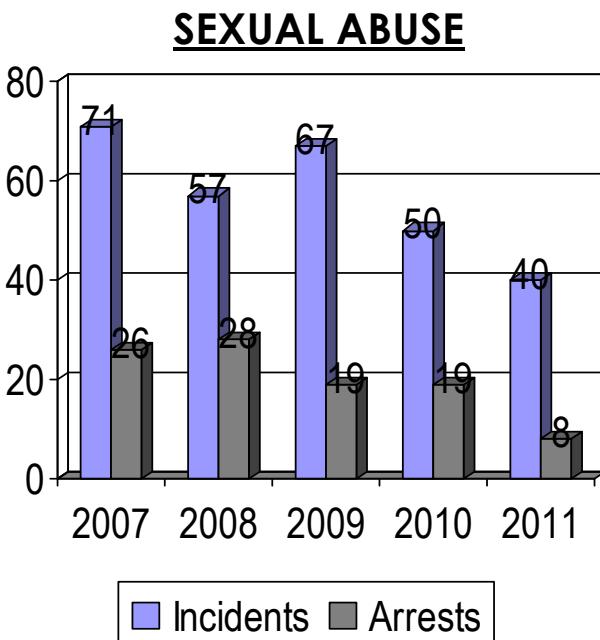
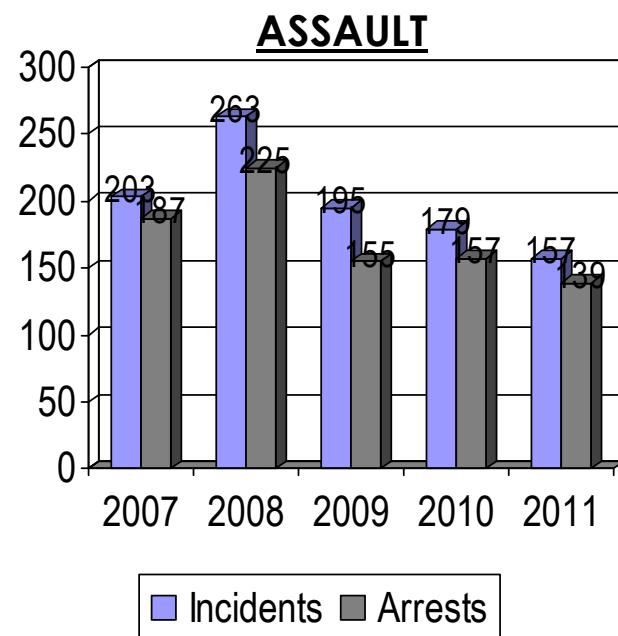
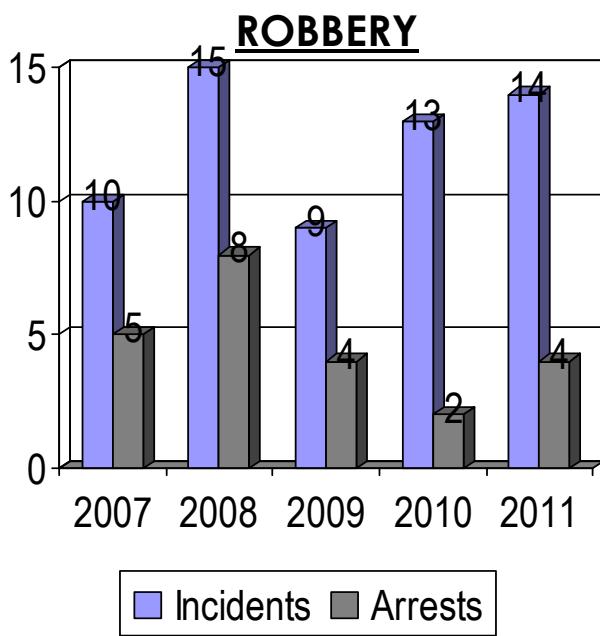
In 2011 the Communications Center answered 18,101 911 calls and had 95,928 Administrative/non-emergency telephone calls.

## 911 & Admin Calls Per Month



# Crime Statistics

## CRIMES AGAINST PERSONS INCIDENTS & ARRESTS



Marshalltown Police Department

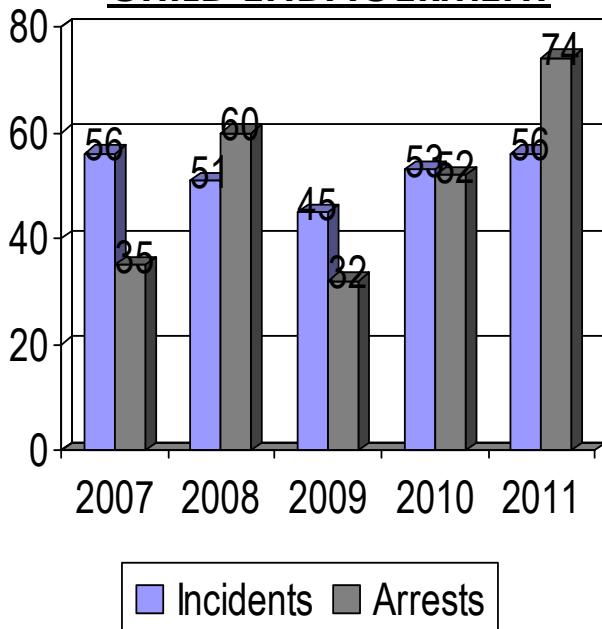
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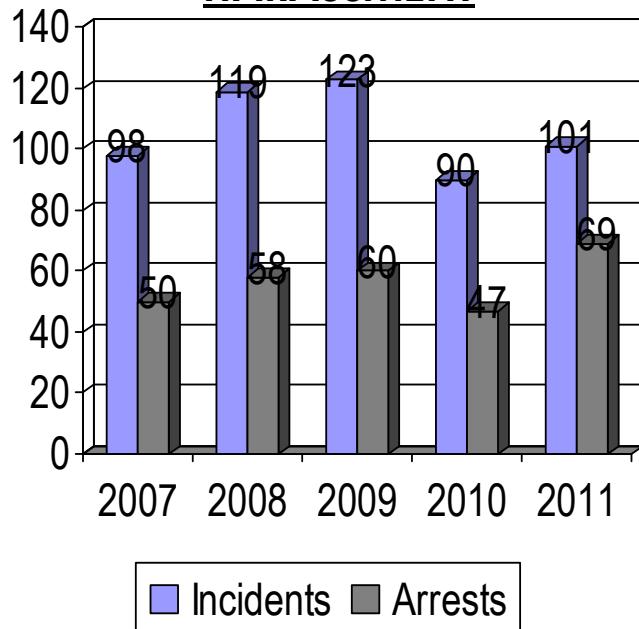
# Crime Statistics

## CRIMES AGAINST PERSONS INCIDENTS & ARRESTS

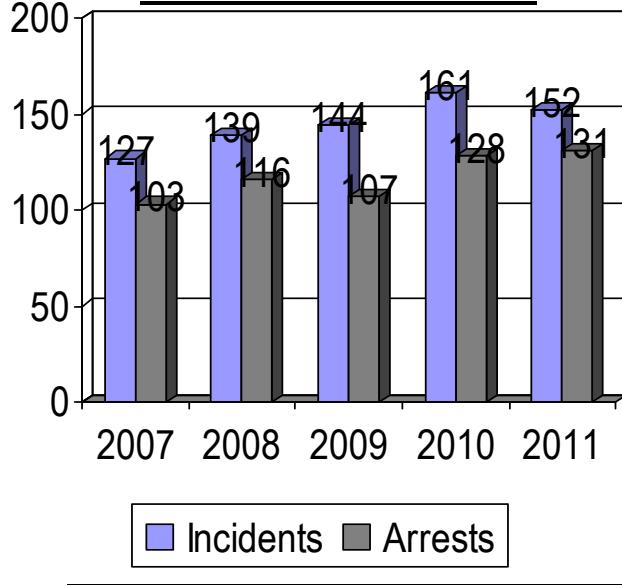
### CHILD ENDANGERMENT



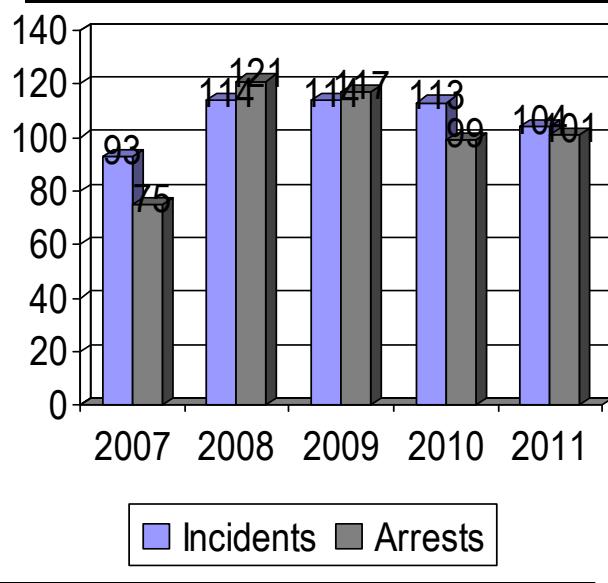
### HARASSMENT



### DOMESTIC ASSAULT



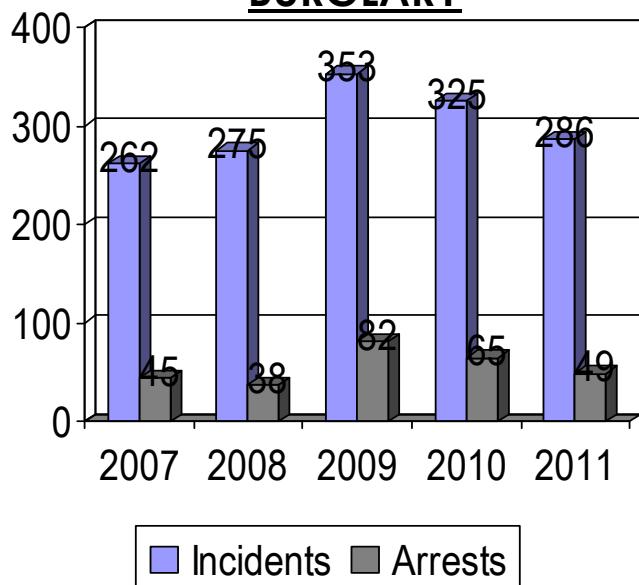
### VIOLATE NO CONTACT ORDER



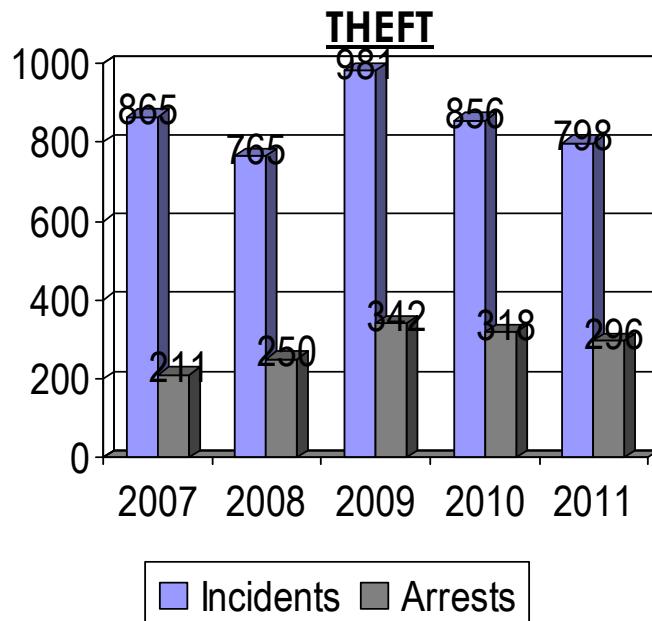
# Crime Statistics

## CRIMES AGAINST PROPERTY INCIDENTS & ARRESTS

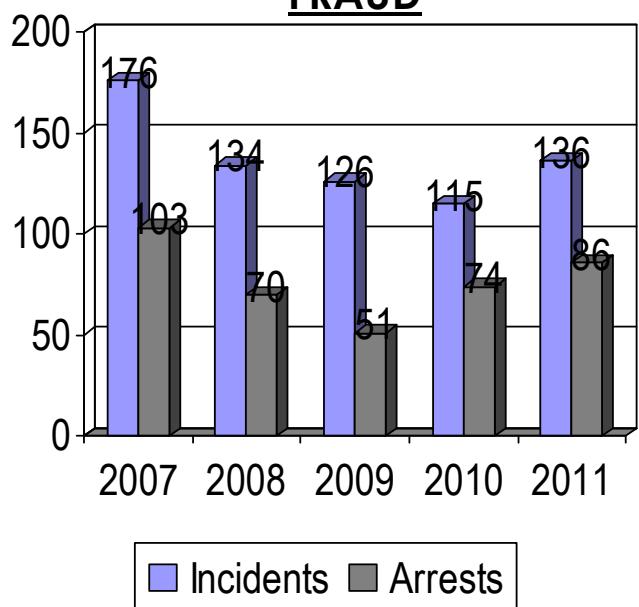
### BURGLARY



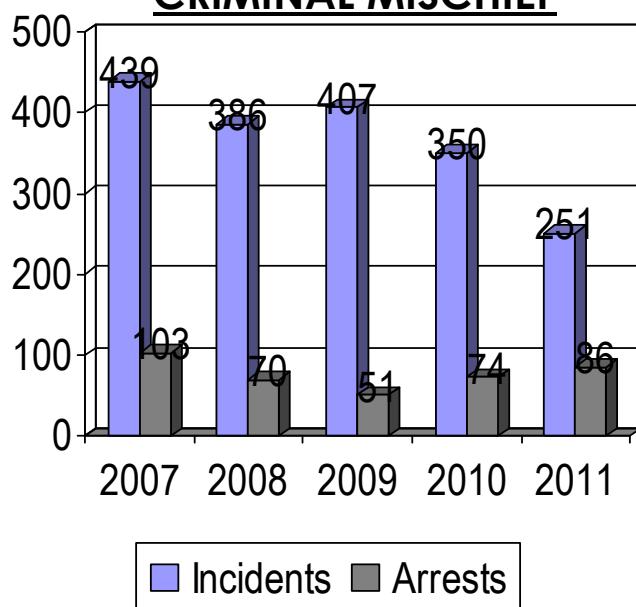
### THEFT



### FRAUD



### CRIMINAL MISCHIEF



# Crime Statistics

## ASSAULTS ON POLICE OFFICERS & USE OF FORCE

### Assaults on Police

	2009	2010	2011
<b>Assault</b>	7	13	7
<b>Attempt Disarm</b>	0	2	1
<b>Officer Injured</b>	14	18	14

After extensive department training TASER usage began in late 2009. Before allowing TASER usage officers were required to attend TASER certification, Excited Delirium training and Verbal Judo training. Training was provided by department instructors who had previously received certification from TASER, Verbal Judo and the Institute for the Prevention of In-Custody Deaths (IPICD).

### Use of Force

	2008	2009	2010	2011
<b>Arrests</b>	4255	3732	3542	3280
<b>Traffic Stop</b>	8899	13633	6463	5705
<b>UOF</b>	116	98	82	66



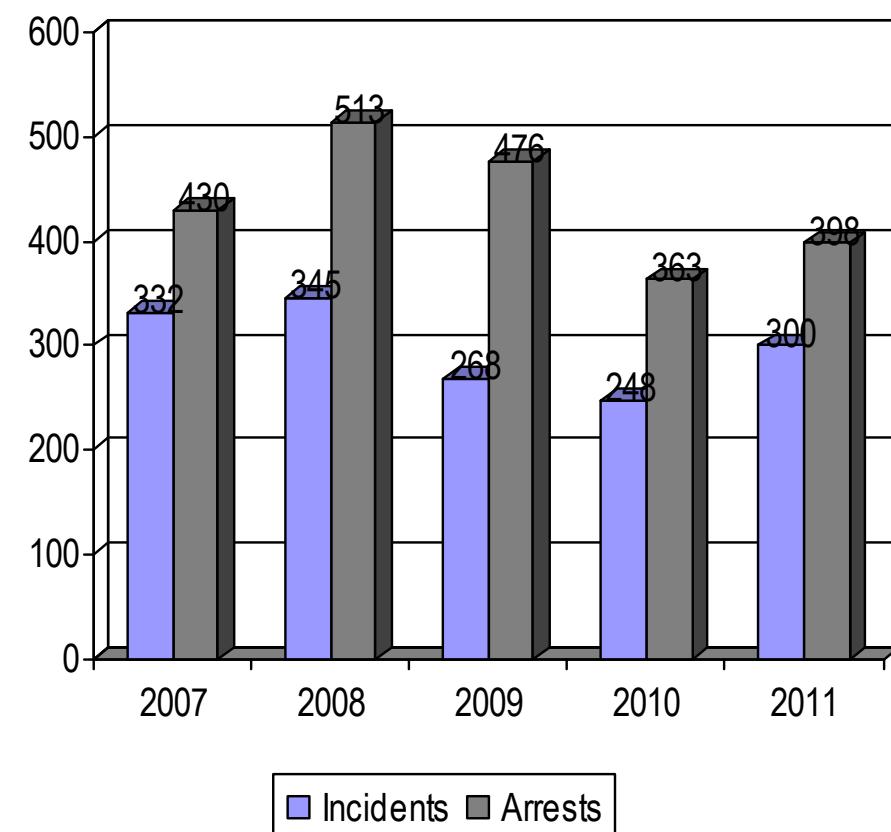
### TASER Usage

New Officers receive TASER and Verbal Judo training at the Iowa Law Enforcement Academy.

2009	2010	2011
1	24	10

# Crime Statistics

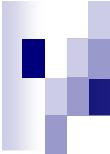
## NARCOTICS



In 2011, the department experienced a slight increase in the number of narcotic & drug paraphernalia violations, but those numbers are still well below 2007-2009 levels.

Drugs Seized/Money	Amount
Cocaine	1.5 grams
Methamphetamine	30 grams
Marijuana	490.5 grams
Prescription	255 pills
Money	\$9,702

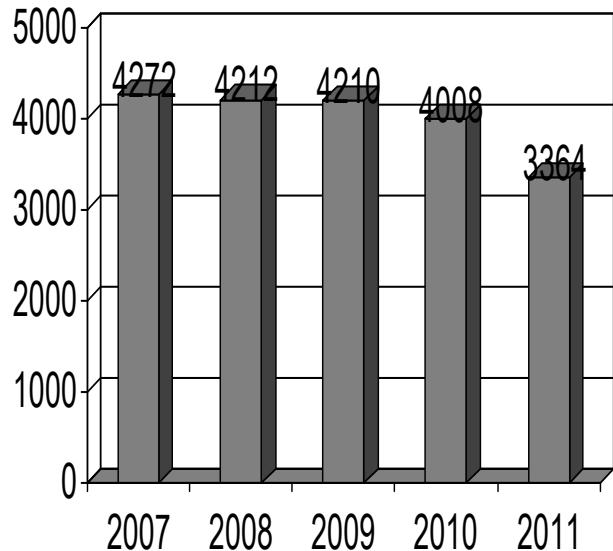
\*Stats do not contain Mid-Iowa Drug Task Force Seizures



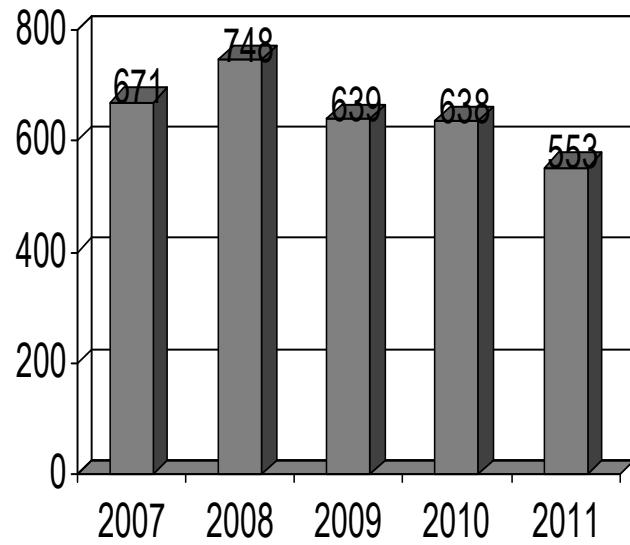
# Crime Statistics



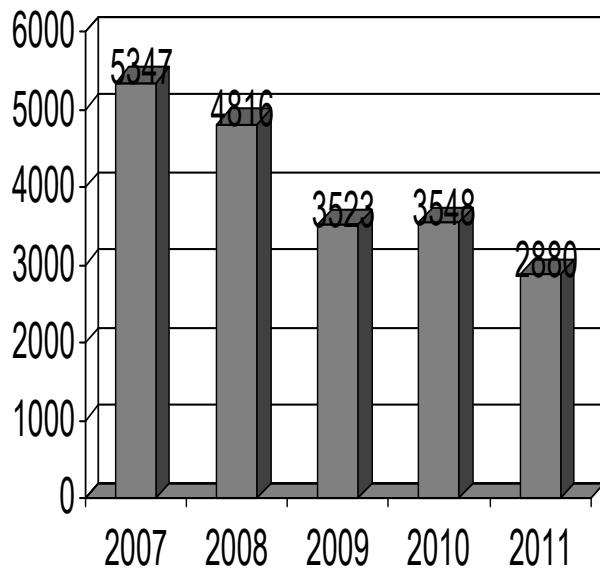
REPORTS



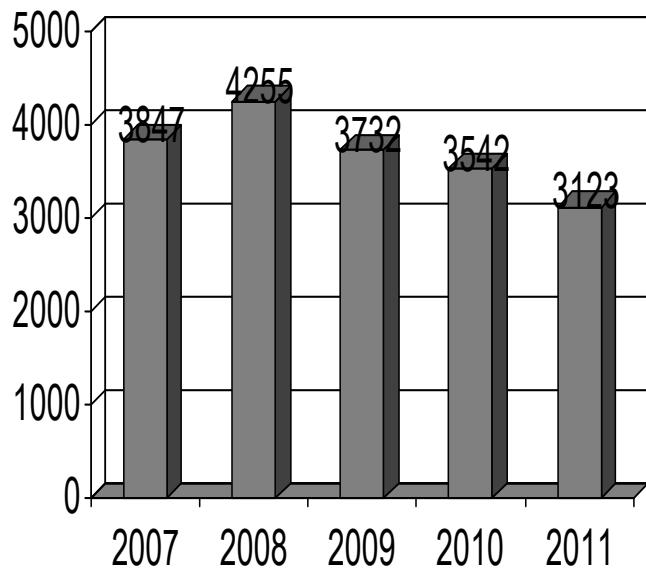
ACCIDENTS



CITATIONS



ARRESTS



# Support Services

## SCHOOL RESOURCE OFFICER

The School Resource Officer (SRO) works with school staff and administrators to investigate school related crimes and to identify potential problems. The SRO investigates all assigned police cases involving students as either victims or suspects.



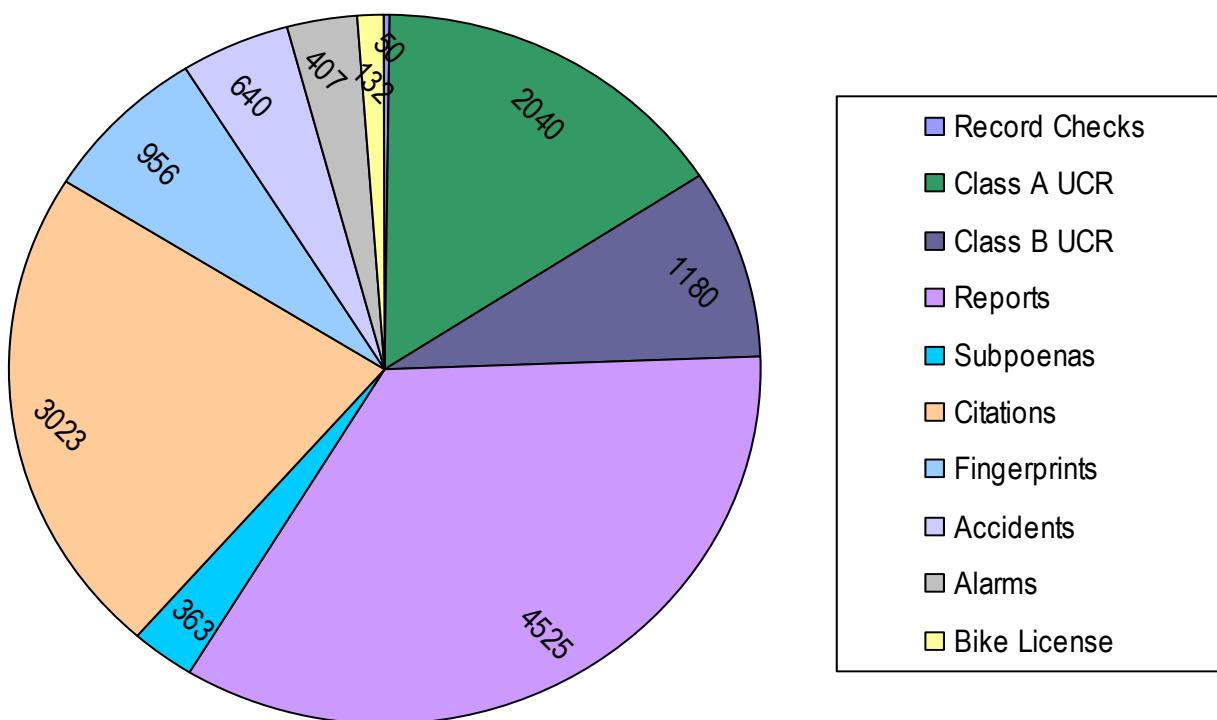
### 2011 CONTACTS

ARRESTS		OTHER	
Disorderly	22	Number of Reports	42
Assault	2	Total Arrests	29
Drugs	4	Problem Solving Contacts	75
Alcohol	4	Parking Lot Checks	42
Theft	18	Parent Contacts	128
Harassment	24	Training Hours	108
Tobacco	3	Emergency Response	4
Vandalism	12	Mental Health Contact	8
Traffic	2	Office Referrals	83
Weapons	11	Other Student Contacts	181

# Support Services

## PUBLIC RECORDS

The records division employs two full-time employees and one part-time employee who handle all requests for information from the public, the Marshall County Attorney's Office, other Law Enforcement Agencies, the Clerk of Court, the State of Iowa, and the Department of Human Services, along with all internal information requests.



## PARKING ENFORCEMENT

Police Officers	4252 citations
Enforcement Officer	1377 citations
Skof Tows	37 tows

# Support Services

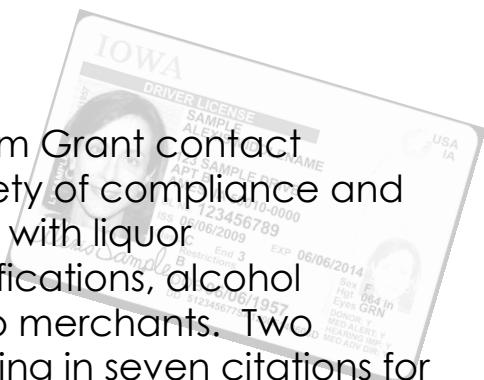
## DRUG FREE COMMUNITIES SUPPORT PROGRAM GRANT

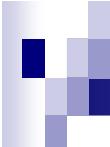
In 2010 and 2011 the Marshalltown Police Department received a grant with the assistance of the Substance Abuse Treatment Unit of Central Iowa (SAUTCI). The goals and objectives of the grant included performing alcohol compliance checks, increased patrols for underage parties, .02 violations/OWI and underage consumption, monitor for minors in bars and assist merchants with identifying fake ID's.

	2010	2011
Overtime Hours	331	678.25
Alcohol & Drug Contacts	82	170
Other Misdemeanor Contacts	50	54
Moving Violation Contacts	63	144
ID Check Contacts	----	405
Police Checks	490	663
Public Information Activities	----	31

### COMPLIANCE CHECKS

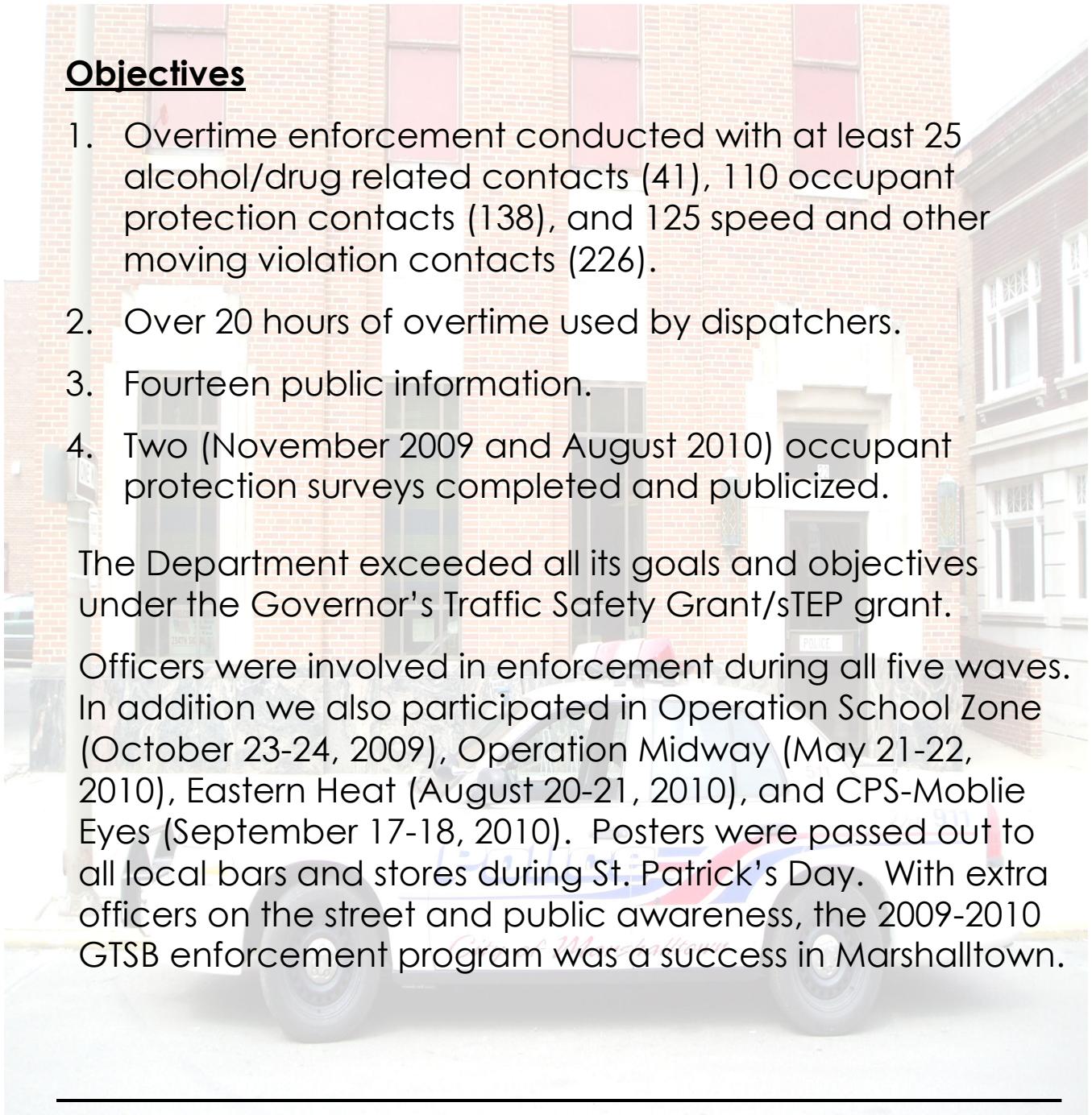
The Drug Free Communities Support Program Grant contact required the Department to perform a variety of compliance and police checks. Among them were contact with liquor establishments and outlets, checking identifications, alcohol compliance checks and ID presentations to merchants. Two compliance checks were conducted resulting in seven citations for selling alcohol to person of under legal age.





# Support Services

## 2010 sSTEP Year End Report



### Objectives

1. Overtime enforcement conducted with at least 25 alcohol/drug related contacts (41), 110 occupant protection contacts (138), and 125 speed and other moving violation contacts (226).
2. Over 20 hours of overtime used by dispatchers.
3. Fourteen public information.
4. Two (November 2009 and August 2010) occupant protection surveys completed and publicized.

The Department exceeded all its goals and objectives under the Governor's Traffic Safety Grant/sSTEP grant.

Officers were involved in enforcement during all five waves. In addition we also participated in Operation School Zone (October 23-24, 2009), Operation Midway (May 21-22, 2010), Eastern Heat (August 20-21, 2010), and CPS-Mobile Eyes (September 17-18, 2010). Posters were passed out to all local bars and stores during St. Patrick's Day. With extra officers on the street and public awareness, the 2009-2010 GTSB enforcement program was a success in Marshalltown.

# Support Services

## CANINE UNIT

Substance Seized	Count	Total
ICE	----	82 grams
Marijuana	----	92 grams
Paraphernalia	45	N/A
Money	N/A	\$17,780



The K9 units participated in over 400 hours of training throughout 2011.

K9 Use	# of Uses
Alarm Checks	19
Area Searches	22
Building Searches	33
Narcotics Searches	39
Criminal Apprehension	11
Prevent Escape/Perimeter	12
Public Demonstration	6
Tracking	22



# Support Services

## MARSHALLTOWN POLICE RESERVES

In 2011 the Department started with 4 reserve officers, with no new appointments. During 2011, Reserve Officer Michael Robinson completed the required training to become state certified through the Iowa Law Enforcement Academy. The reserves participated in the following events for 2011:

April 30 <sup>th</sup>	MHS Promenade lot security	2 Reserves
May 2 <sup>nd</sup>	YMCA 5K Run	1 Reserves
June 24 <sup>th</sup>	Annual B-B-Q Contest	2 Reserves
June 25 <sup>th</sup>	Annual BBQ Contest (2 <sup>nd</sup> Day)	1 Reserves
July 4 <sup>th</sup>	Fireworks	3 Reserves
July 23 <sup>rd</sup>	Relay for Life	1 Reserve
Sept 23 <sup>rd</sup>	Oktemberfest Car Show & Carnival	3 Reserve
Sept 24 <sup>th</sup>	Oktemberfest 10K run & Parade	2 Reserves
Sept 29 <sup>th</sup>	MHS Homecoming Parade	2 Reserves
Oct 8 <sup>th</sup> & 9 <sup>th</sup>	Kmart Halloween display	2 Reserves
Oct 31 <sup>st</sup>	Halloween Patrol	2 Reserves
Nov 19 <sup>th</sup>	Holiday Stroll	2 Reserves

Reserve Officers also provided security at three events for which they were compensated, to include an MHS Basketball Game, a local dance and the State Swim Meet. MPD Reserve Officers volunteered 199.50 hours in 2011.

# Support Services

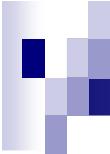
## CITIZEN VOLUNTEER PROGRAM

In 2011 the Marshalltown Police Citizen's Volunteer program was implemented with 23 members. Throughout the year they participated in the following activities:

June 24 <sup>th</sup> – 25 <sup>th</sup>	State BBQ Contest	14 volunteers
July 4 <sup>th</sup>	4 <sup>th</sup> of July Celebration	8 volunteers
Sept 23 <sup>rd</sup> – 24 <sup>th</sup>	Oktemberfest Events	14 volunteers
Sept 29 <sup>th</sup>	MHS Homecoming Parade	1 volunteer
Oct 7 <sup>th</sup> – 8 <sup>th</sup>	Kmart Halloween Event	12 volunteers
Oct 15 <sup>th</sup>	Library Bike License Event	2 volunteers



In addition to participating in community events, volunteers performed 10 hours of administrative records data entry. These hours combined with the events total 171 hours of volunteer time.



# Training Report

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The department participated in 2,677 hours of in-house and outside training in 2011. In addition each SWAT officer participated in 176 hours of SWAT training.

## Departmental Training:

- TASER -Jan 2011
- CPR - Jan 2011
- Bloodborne Pathogens - Jan 2011
- Autism & Mental illness - Feb 2011
- Defensive Tactics -Apr 2011
- Firearms - May 2011
- Firearms - Jun 2011
- Firearms - Jul 2011
- Firearms - Aug 2011
- Active Shooter - Aug 2011
- Defensive Tactics - Oct 2011
- Drug Endangered Children - Nov 2011
- Active Shooter - Dec 2011

## Outside Agency Training (Employee)

- Field Training Officer
- Open Meetings & Records
- Mental Health Crisis Team
- Officer Safety Workshop
- Interview & Interrogation
- Trial Preparation
- Rural Policing
- Addressing School Violence
- Admin & Mid Level Supervision
- K-9 Narcotic Certification
- Child Protection
- Open Area Active Shooter
- Precision Rifle
- Crime Free Housing
- Crime Prevention
- Advanced Crime Scene
- Statement Analysis
- Physical Conflict Resolution
- Justice in our Communities
- IA Employment Conference